

Governing Body (Public) Meeting

DATE: 28th February 2013

Title	Target Performance Report	
Recommended action for the Governing Body	<p>That the Governing Body:</p> <p>Discuss the targets of the Care Trust and</p> <p>Note the targets highlighted as red or amber throughout this paper;</p> <p>Note the actions being taken (appendix 2) to improve performance.</p>	
Executive Summary	<p>This report provides an update on Bexley Care Trust's performance against national targets. The report identifies and highlights those targets reported nationally, currently rag rated Red or Amber, and those reported locally which are currently rated red.</p> <p>Attached at Appendix 1 is a comparison of performance against some of the key targets across the South East London PCTs for April to December 2012/13. A review of this shows that Bexley fairs well amongst its peers across these targets.</p> <p>Appendix 2 gives details of the position for targets where performance is below standard and the actions being taken in order to address the situation.</p> <p>Appendix 3 is the local report on all targets which is produced by the CCG Performance Analyst. This includes some additional targets from those shown in Appendix 2, e.g. Public Health and Community Provider Services.</p> <p>Appendix 4 shows the Admitted and Non Admitted Refer To Treatment (RTT) position for December for Bexley and South London Healthcare NHS Trust.</p>	
Which objective does this paper support?	Patients: Improve the health and wellbeing of people in Bexley in partnership with our key stakeholders	✓

	People: Empower our staff to make BCCG the most successful CCG in (south) London	
	Pounds: Delivering on all of our statutory duties and become an effective, efficient and economical organisation	
	Process: Commission safe, sustainable and equitable services in line with the operating framework and which improves outcomes and patient experience	✓
Organisational implications	Key Risks (corporate and/or clinical)	Failing to achieve targets set identifies risks of quality and equity associated with acute patient care and reputational risks for the CCG associated with non-delivery of targets.
	Equality and Diversity	Failure to meet targets may result in a lack of equity for Bexley residents wishing to use the service which may have further consequences.
	Patient impact	Failure to achieve targets may have resulted in poor quality of patient care and treatment.
	Financial	The acute over-performance shown in activity terms within this report is reflected in the financial reports which are indicating a significant pressure around acute contracts.
	Legal Issues	None
	NHS constitution	Failure to meet targets may result in breach of NHS Constitution requirements
Consultation (Public, member or other)	n/a	
Audit (Considered / Approved by Other Committees / Groups)	This report has also been considered by the Executive Management Committee	
Communications Plan	n/a	
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Date	13 th February 2013
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Target Performance Report Month 9

Introduction

This report highlights targets currently being reported for Bexley Care Trust. The report identifies and highlights those targets reported nationally, currently rag rated Red or Amber, and those reported locally which are currently rated red.

Attached at Appendix 1 is a comparison of performance against some of the key targets across the South East London PCTs for April to December 2012/13. A review of this shows that Bexley fairs well amongst its peers across these targets.

2012/13 Performance to date

The latest Cluster performance report, attached at Appendix 2, gives details of the position for targets where performance is below standard and the actions being taken in order to address the situation. The narrative report is supported by further appendices, which are reports on all the performance indicators. These show the latest reported performance for that target and the RAG status (the period being reported on is shown in one of the columns and is not consistent throughout the document due to timing of performance submissions).

The only issues from Appendix 1 set out here, are those which need to be brought to the Governing body's attention, i.e. are already showing a variance from plan which is RAG rating them as red or amber. Cluster has also reported on actions taken to date where targets are not being met.

The areas of concern, **RED & AMBER** rated are as follows:

- PHQ03 – **(RED M8) (AMBER YTD)** Cancer 62 Day Waits. Percentage of patients receiving first definitive treatment for cancer within 62 days of an urgent GP referral for suspected cancer. Threshold is 85% and current YTD performance against this is 75%.
- PHQ08 – **(RED M8) (GREEN YTD)** Cancer 31 Day Waits. Percentage of patients receiving subsequent treatment for cancer within 31 days where that treatment is a radiotherapy treatment course. Threshold is 98% Mth 8 is 97.1% with a YTD of 99.1%.
- PHQ10 – **(RED Q3) (AMBER YTD)** Mental Health Measures Early Intervention. The number of new cases of psychosis served by early intervention team YTD.
- PHQ13_05 – **(RED Q2) (RED YTD)** Mental Health Measures Improving Access in Psychological Therapies (IAPT). The proportion of people who have

depression and/or anxiety disorders who receive psychological therapies are 1.20% against a plan of 1.71%.

- PHQ13_06 – **(RED Q2) (RED YTD)** Mental Health Measures IAPT. The proportion of people who are referred for psychological therapies who receive psychological therapies at Q2 is 41.9% against a plan of 50%.
- PHQ25 - **(AMBER M8) (AMBER YTD)** Percentage of Patients seen within two weeks of an urgent referral for breast symptoms where cancer is not initially suspected. This target remains amber YTD.
- PHQ26 - **(RED M9) (RED YTD)** Number of unjustified MSA breaches. This target is Red across all SEL CCGs.
- PHQ28 - **(AMBER M9) (RED YTD)** HCAI measure CDI. There are 58 cumulative occurrences (5 in December) against a cumulative plan of 36.
- PHQ30 & PHQ31 – NHS Health Checks. Bexley is currently rated as ‘red’ when performance was actually above trajectory (and should be rated ‘green’). This is due to the Quarter 2 only figure being submitted to the DH instead of the cumulative number. A resubmission with the data has been made and will be reflected in the Quarter 3 position in the month 10 report.
- PHS04 - **(RED M9) (RED YTD)** Delivery of QIPP savings. 92% recorded as achieved in December, 93% YTD. To achieve green 100% must be attained.
- PHS07 - **(RED M9) (RED YTD)** GP written referrals to hospital. December shows 2409 against a plan of 1911 resulting in an in month red flag. The target is red YTD.
- PHS08 - **(RED M9) (RED YTD)** Other referrals for first outpatient referrals. December shows 2294 against a plan of 1696 resulting in an in month red flag. The target is red YTD.
- PHS09 - **(RED M9) (RED YTD)** No of 1st outpatient attendances after GP referral. December shows 2466 against a plan of 1942 resulting in an in month red. The target is red YTD.
- PHS10 - **(RED M9) (RED YTD)** No of 1st outpatient attendances. December shows 4804 against a plan of 3849 resulting in an in month red flag. The target is red YTD.
- PHS14 - **(GREEN M9) (RED YTD)** Endoscopy based tests. December shows 457 against a plan of 373 resulting in an in month green flag.
- PHS16 - **(RED M9)** Numbers waiting at the end of the month on an incomplete referral pathway. September shows 11272 against a plan of 9550 resulting in an in month red flag.
- **Choose & Book**
Finally for information, an area where the CCG outperforms its peers is PHF08 – Choice – “the proportion of GP referrals to first outpatient appointments booked using choose and book”. The table below highlights Bexley as the highest performer in this area.

2012/13 Latest Period (Mth 8)						
Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	SEL Cluster Total
90%	44%	50%	25%	9%	25%	36%

Appendix 3 is the local report on all targets which is produced by the CCG Performance Analyst. All of the above are included in this table but there are some additional targets being reported such as Public Health targets and Community Provider services, which need to be brought to the Governing body's attention. The main targets which are currently **RED** rated are:

- TCS33 – Rate of cancelled appointments. (**RED M9**), The percentage of cancellations by provider services at Oxleas NHS FT per month. 7.97% against a plan of 0.30%.
- TCS35 - Home equipment delivery. (**RED M9**), this has been followed up and there has been a change in the way the data is collected to reflect late delivery due to access problems. This has had a detrimental effect on the target.
- PHQ23 – A&E 4 Hour Waits. (**RED M9**) December shows 92.4% against a plan of 95%. This target was was GREEN from Mth1 to Mth8.
- SQU03_02 - Ambulance Cat C response within 60 mins. (**RED M9**) December shows 79.9% against a plan of 90.00%.
- SQU09 - Access to NHS dentistry. (**RED M9**) Red April to December.
- SQU21 – Bowel screening extension men 75 & women 70. (**RED Q3**) Q3 shows 4.06% against a plan of 51%. However further investigation has shown that the screening programme has not yet implemented the extension criteria. Confirmation has been sought as to when this will be implemented.
- SQU12 – Maternity 12 weeks, (**RED M9**) % of women who have seen a midwife by 12 weeks and 6 days of pregnancy. 82.95% against a plan of 90%. This was Amber in Q1 and Green in Q2.

Attached at appendix 4 is the December RTT Position report for the Admitted (90%) and Non Admitted (95%) target positions for both Bexley and SLHT (Bexley) and shows the following:

Bexley

Total **Admitted** is **above** plan by 3.93% ,showing a very slight increase from the previous month of 0.78% to 93.93% (3 specialities being below 90%, Plastic Surgery – 85.00%, T&O – 82.67% and General Med – 77.78%)

Total **Non-admitted** is **above** plan by 2.53% but is showing a slight decrease from the previous month of -0.18% to 97.53% (2 specialities is below plan, Oral Surgery – 94.97% and Neurology – 94.87%)

SLHT (Bexley)

Total **Admitted** is **above** plan at 93.86% by 3.86% and is showing a slight increase from the previous month of 2.20% (2 specialities being below 90%, , T&O – 80.00%, General Med – 87.50%)

Total **Non-admitted** is **above** plan at 97.07% by 2.07% but is showing a slight decrease from the previous month of -0.57% (4 specialities are below 95% , Oral Surgery - 94.44%, Gynaecology - 94.87%, Geriatric Med - 94.74% and Neurology – 93.48%)

Conclusion

Governing body members are asked to discuss the targets of the Care Trust and particularly those that are currently reporting Red or Amber.
New performance reporting is currently being discussed and developed which it is hoped will give the CCG greater assurance on target performance for 2013/14.

Performance Report

1. Healthcare Associated Infections

The DH has set challenging targets for both MRSA and CDI reduction for 2012/13. The trust based MRSA thresholds are a 45% reduction on last year's levels and for CDI the reduction is 12%. The CDI reduction varies by Trust, the thresholds for Guy's & St Thomas' (GST) and Kings College Hospital (KCH) remain unchanged from 2011/12 but Lewisham Healthcare Trust (LHT) and South London Healthcare Trust (SLHT) have a reduced target for 2012/13 compared to 2011/12.

The DH set targets for maximum numbers of infections are included in acute Trust contracts with financial penalties for non-delivery for CDI. The Foundation Trust (FT) Compliance Framework set by Monitor also assesses FT performance against the DH set thresholds for MRSA and CDI, however it should be noted that for MRSA, Monitor has set a de minimus level of six cases. This is higher than the four case annual targets set by the DH for both GST and KCH.

Performance for 2012/13 to date is summarised below, Bromley continues to be above its CDI trajectory and Bexley has breached its annual CDI target at the end of November. Greenwich has exceeded its annual MRSA target (which was just 1 case).

HCAIs – Apr – Nov. 2012 (Source: HPA database)

Provider	MRSA			CDI		
	YTD Actual	Year End Target		YTD Traject	YTD Actual	Year End Target
GST	0	4		40	38	58
KCH	1	4		54	44	75
LHT	1	1		13	6	17
SLHT	0	2		38	37	56
SEL Total	2	11		145	125	206

N.B. In line with DH performance assessment methodology, numbers of provider cases are 'attributable' not the total recorded,

Commissioner	MRSA			CDI		
	YTD Actual	Year End Target		YTD Traject	YTD Actual	Year End Target
Bexley	0	2		32	53	48
Bromley	1	3		51	61	75
Greenwich	3	1		26	26	38
Lambeth	4	4		49	44	73
Lewisham	2	4		39	23	58
Southwark	2	7		45	30	68
SEL Total	12	21		242	237	360

A new testing regime for CDI was introduced nationally with effect from the 1 April 2012. All local Trusts have implemented this new testing regime.

2. Emergency Care

For 2012/13, the total time in A & E (A & E 4 hour target), has been re-introduced as the key performance indicator for assessing performance for the emergency care pathway.

The 4 hour target is included in acute trust contracts with a financial penalty for non-delivery. The A & E Clinical Quality Indicators are no longer monitored on a national basis, but are included in the acute contracts. Ambulance Handover performance indicators are also included in the acute contracts.

The only emergency care indicator included in the FT Compliance Framework is the 4 hour A & E target for all types of attendances.

2.1 Total time in A & E

Performance for all activity types and type 1 A & E attendances to date against the 4-hour maximum wait target is summarised below:

All types	Quarter 1	Quarter 2	Quarter 3	Oct	Nov	Dec
GST	94.1%	96.3%	94.5%	95.3%	95.3%	92.7%
KCH	95.4%	95.5%	96.5%	97.7%	96.5%	95.3%
LHT	95.9%	96.1%	93.8%	95.5%	95.0%	90.7%
SLHT	96.6%	96.7%	94.7%	95.1%	96.1%	92.5%

Type 1	Quarter 1	Quarter 2	Quarter 3	Oct	Nov	Dec
GST	93.1%	96.2%	93.2%	94.1%	94.1%	91.0%
KCH	94.8%	94.8%	95.9%	97.3%	96.9%	94.6%
LHT	95.9%	96.1%	93.8%	95.5%	95.0%	90.7%
SLHT	94.7%	94.9%	91.9%	92.5%	94.0%	88.7%

Type 1 is the main A & E departments and excludes urgent care centres, and single specialty emergency services e.g. emergency dental.

Only King's achieved the performance threshold for all types of attendances in December (based on a rolling 4 weeks), and for Q3 as a whole.

GST has had fluctuating performance, with some weeks with performance well below 95%. The trust is working with the CCGs to implement whole system changes to improve patient flow and subsequently performance.

Since the beginning of October there has been a stepped changed improvement in performance at KCH and this has continued through Q3. This results from changes the trust has made to the service model for the emergency pathway including extending the Acute Admissions Unit to 24 hour provision.

Performance at Lewisham was strong until December, when the Trust experienced large numbers of norovirus cases with over 120 beds affected at the peak and the A&E access performance has subsequently been impacted by the resulting bed closures.

Performance at SLHT continues to fluctuate, with some days with very low performance at both sites, and a programme plan to support sustained improvement continues to be monitored and challenged through the Emergency Care Programme Board attended by commissioners and the Trust.

2.2 Ambulance handovers

There are 4 KPIs relating to patient handover from the LAS to acute trusts:

- KPI 1: 85% of patients to be physically transferred from LAS to acute trusts within 15 mins
- KPI 2: 95% of patients to be physically transferred from LAS to acute trusts within 30 mins
- KPI 3: 60 min breaches – all patients waiting more than 60 mins for physical transfer to be reported as a Serious Incident.
- KPI 4 : 90% of all patient handover times are recorded via the “Patient Handover Button” on the Hospital Based Alert and Handover System.

Breach information is usually available 2-3 weeks after month end. Trusts are aware of these breaches and a financial penalty of £1,000 is attached to each validated breach. The tables below show breaches by provider in SEL and by Cluster on London wide basis.

The tables below show breaches by provider in SEL for April - December and by Cluster across London for April - November. SEL had 20 breaches in December, 11 at PRUH, 8 at QEH and 1 at LHNT. The numbers of London wide breaches for December was not available at the time of writing.

Breaches by SEL Providers						
	GST	KCH	LHT	PRUH	QEH	SEL Total
April	0	0	0	2	1	3
May	1	4	0	2	0	7
June	0	0	0	0	0	0
July	0	0	3	6	0	9
August	0	2	0	2	0	4
September	0	0	0	0	0	0
October	0	0	1	0	5	6
November	0	0	0	1	0	1
December*	0	0	1	11	8	20
Total YTD	1	6	5	24	14	50

* December breaches provisional.

Breaches by London Clusters						
	ECLA	NCL	NWL	ONEL	SEL	SWL
April	0	4	7	42	3	17
May	0	1	5	4	7	32
June	1	7	9	2	0	22
July	0	2	4	1	9	2
August	0	0	6	0	4	17
September	0	0	3	14	0	15
October	0	3	7	4	6	8
November	0	3	4	1	1	18
Total YTD	1	20	45	68	30	131

December breaches available on 18.01.13

	Issues	Action
KCH	<ul style="list-style-type: none"> Poor performance recording patient handover (KPI4) on HAS. 	<ul style="list-style-type: none"> HAS compliance continues to show an upward trend but still not achieving target of 90% The trust has had no 60 minute breaches since August. An audit of patient handover took place on 17.09.12. The Trust have produced an action plan which now incorporates cluster comments (15.01.13) and will be monitored to ensure that targets are achieved.
PRUH	<ul style="list-style-type: none"> Poor performance at PRUH A&E since end of July 	<ul style="list-style-type: none"> Raised at CMB – SLHT making internal pathway changes. Whole system risk issues need to be considered. Performance on 60 minute breaches has deteriorated in December 19 breaches. The trust is to forward the report produced on the breaches to commissioners HAS compliance KPI4 is under target of 90% at 88.83% in November. In terms of patient handover KPIs the site

QEH

- Poor performance on ambulance handover

did not achieve the 15 minute and 30 minute targets.

- As part of the winter monies the trust will achieve all Ambulance handover indicators.
- In December there were 8 breaches at the QEH.
- The trust achieved all the other handover indicators in December.
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3. Planned Care

For 2012/13, the percentage of patients treated within 18 weeks of referral (RTT) has been reintroduced as the national measure. Additionally, a measure for patients still waiting (incomplete pathways) and patients waiting for diagnostic investigation have also been introduced. These are summarised below:

- 90% admitted patients to be treated within 18 weeks of referral
- 95% of non-admitted patients to be treated within 18 weeks of referral
- 92% of patients without completed treatment should have waited less than 18 weeks
- No more than 1% of patients should have waited more than 6 weeks for their diagnostic investigation.

All of the above indicators are included in the acute contracts, and are monitored on a monthly basis, with financial penalties for non-delivery. This is assessed at a specialty level for the RTT targets.

The FT Compliance Framework includes the same thresholds for admitted, non-admitted and incomplete pathways, but this is assessed on a quarterly basis and is at trust total level rather than at specialty level. The FT Compliance Framework does not include any measures for diagnostic waits.

3.1 Referral to Treatment Times

Trust RTT performance up to November is summarised below:

	Admitted Pathways							
	April	May	Jun	Jul	Aug	Sep	Oct	Nov
GST	87.8%	87.0%	88.4%	88.0%	88.1%	88.7%	93.2%	92.4%
KCH	91.0%	91.1%	85.6%	90.9%	90.1%	90.2%	91.4%	90.1%
LHT	92.7%	95.5%	92.7%	91.6%	92.5%	92.7%	93.1%	93.0%
SLHT	82.1%	93.2%	93.2%	92.6%	93.4%	92.6%	93.1%	90.8%

	Non-Admitted Pathways							
	April	May	Jun	Jul	Aug	Sep	Oct	Nov
GST	96.5%	96.6%	97.0%	96.5%	97.5%	96.8%	97.0%	97.1%
KCH	98.2%	98.2%	98.3%	98.1%	98.2%	97.7%	97.1%	97.1%
LHT	99.2%	99.7%	99.4%	99.5%	99.5%	99.5%	99.3%	99.5%
SLHT	95.7%	96.4%	96.6%	96.0%	95.9%	95.9%	96.3%	96.4%

	Incomplete Pathways							
	April	May	Jun	Jul	Aug	Sep	Oct	Nov
GST	88.4%	90.5%	90.7%	92.0%	92.1%	93.2%	93.7%	93.4%
KCH	90.1%	90.6%	92.2%	92.6%	92.3%	92.4%	92.8%	92.9%
LHT	93.7%	93.6%	93.1%	94.2%	94.2%	94.3%	94.1%	94.2%
SLHT	95.2%	96.3%	95.3%	95.0%	95.4%	95.0%	96.0%	95.5%

All Trusts continue to achieve the performance threshold for non-admitted patients and it is anticipated that this will be the case for the remainder of the financial year.

At SLHT, the Cluster agreed a plan with the Trust to significantly reduce the waiting list in April, resulting in a corresponding dip in performance. The trust has managed to attain the aggregate performance threshold on a monthly basis thereafter for all three of the RTT indicators.

At GST, the trust has been reducing the backlog of patients on the admitted pathway through a combination of extended days, weekend working and some outsourcing to private providers. The backlog is now down to a sustainable level and the trust anticipates delivering on the admitted performance threshold each month from October onwards. The trust also has a plan to eliminate 52 week waiters by the end of the financial year, however due to physical and clinical capacity constraints and a lack of external alternative capacity in paediatric orthopaedics, this will be a challenge for this specialty.

KCH has provided revised trajectories for admitted performance, incomplete and long waiters (over 52 weeks) and backlog clearance (patients waiting over 18 weeks for admitted care). The Trust has initiated a programme of outsourcing for key specialties, due to issues with external providers the phasing of the backlog reduction has changed with more occurring in quarter 4, however the end point remains the same. This will result in performance below the threshold for admitted cases in Quarter 4. KCH also has plans in place to address the backlog of long waiters (over 52 weeks) using a combination of outsourcing and in-house capacity, the trust anticipates that it will now be able to significantly reduce the number of long waiters by the end of the year. There is ongoing regular clinical review of all patients in the long waiter cohort.

	Issues	Action
GST	<ul style="list-style-type: none"> Trust unable to deliver the performance standard in a number of specialties. 	<ul style="list-style-type: none"> Trajectory developed with support from IST with the admitted target achieved from October 2012 Monitoring of performance by cluster IST has reviewed progress against trajectory and highlighted any risks to delivery Private sector capacity has been secured to assist with backlog clearance
KCH	<ul style="list-style-type: none"> Backlog in admitted care patients. 	<ul style="list-style-type: none"> The Trust has provided revised trajectories for admitted, incomplete and long waiters and backlog clearance. Private sector capacity has been secured to assist with backlog clearance

3.2 Diagnostics

During 2011/12 problems with waits for some diagnostic procedures emerged, as demand has outstripped available diagnostic capacity.

KCH, GST and SLHT have used a combination of additional in-house capacity, mobile units, and outsourcing to independent providers to redress the imbalance between capacity and demand for endoscopy.

At GST, there are also waiting time issues for sleep studies as well as for endoscopy and more recently the trust has identified long waits for paediatric MRI (which had not previously been reported). The Trust anticipates being within the 1% threshold by March.

KCH had anticipated achieving the performance threshold by December, and significant progress has been made with reductions in waits for endoscopy, with the total number of breaches in October and November at much lower levels than earlier in the year. However draft December figures show increases in waits and the trust are preparing a plan to recover the position and deliver the 1% performance target.

	Issues	Action
GST	<ul style="list-style-type: none"> Endoscopy and sleep studies are key drivers of performance. A new problem area of paediatric MRI scans has been identified The performance for paediatric urodynamics has improved substantially 	<ul style="list-style-type: none"> Mobile unit in place and providing additional capacity for endoscopy Additional physical capacity and clinics have been put in place for sleep studies.
KCH	<ul style="list-style-type: none"> Waits in endoscopies, ECHOs and imaging 	<ul style="list-style-type: none"> Weekend working continues through an independent provider. New endoscopy suite opened in December Replacement MRI planned

4. Mixed Sex Accommodation

All Cluster acute trusts declared compliance with the single sex accommodation requirements at the start of 2012/13. The expectation is that there would be no breaches of single sex accommodation compliance.

This requirement is included in acute contracts, with financial penalties for all breaches of single sex requirements. The FT Compliance Framework does not include any measures for breaches of single sex accommodation.

Since April, KCH has reported a number of mixed sex breaches. All of these breaches were due to the non-availability of beds in general wards for patients who no longer require intensive care. The Cluster is monitoring this on a weekly basis, while performance improved in August, this had not been maintained for September and October. A follow-up assurance visit led by Southwark CCG was undertaken in November. There is an agreed sustainable solution to this step-down bed issue from April 2013, when additional capacity on the KCH site opens. Prior to that additional capacity planned for winter will help alleviate current pressures plus agreed actions to review bed allocation and prioritisation processes and improve discharge processes will further assist. However, it is expected

that breaches will continue to be an issue over winter. Clinical assurance has been received that there are no associated patient safety issues with current breaches.

While the number of breaches at SLHT has declined, there continue to be a small number of breaches in Endoscopy on the QEH site, the Trust has reported that it is planning to reprofile operating theatre space which will improve recovery space and ultimately should lead to reduced number of MSA breaches in Endoscopy at QEH. The timescale for implementation of the change has slipped into the New Year.

5. Cancer Waits

From 1st November 2012 the responsibilities of the Cancer Network passed over to the new London Cancer Commissioning Support Team(CCST) , hosted by NWL CSU. A meeting between is being organised with the CCST and London Cancer Alliance (which provides support to providers) and Commissioners in January 2013 to provide further clarity as to the roles of the new teams and their accountabilities.

All of the cancer indicators are included in the acute contracts, and are monitored on a monthly basis, with financial penalties for non-delivery.

Table 1 below shows October 2012 performance against cancer targets by Commissioner, Provider and at SEL level.

Table 1

Nov-12	Bexley	Bromley	Greenwic	Lambeth	Lewisham	Southwark	SELCN Comm	GSTT	KCH	LHT	SLHT	SELCN Prov
2WW - GP	√	x	√	√	√	√	√	√	√	√	√	√
2WW - breast symptom	x	x	x	√	√	√	x	√	√	√	x	x
31 DTT	√	√	√	√	√	√	√	√	√	√	√	√
31 Day surgery	√	x	√	x	x	√	√	x	√	√	√	√
31 day Chemo	x	√	√	√	x	√	√	√	√	√	√	√
31 day Radiotherapy	√	√	x	√	√	√	√	x			-	x
62 day 2WW	x	√	√	√	√	√	√	x	√	√	√	√
62 day Screening	√	√	√	x	√	√	x	√	x	x	√	x

In Nov 2012:

- All organisations except Bromley met the 2WW GP target.
- 2WW breast symptom was not achieved in Bromley, Bexley and Greenwich (26 breaches out of 220 patients in total) and SLHT (25 breaches out of 200 patients)
- 31 Day Surgery was not achieved in Bromley, Lambeth and Lewisham and GSTT
- 62 Day 2WW was narrowly missed at GSTT in November with 19.5 patients breaching out of 114.5 accountable patients. Bexley also failed this target with 12 breaches out of 48 patients treated.

Actions taken on red indicators are shown below.

Issues	Action
GSTT	<ul style="list-style-type: none"> • 62 day urgent referral from GPs to treatment <ul style="list-style-type: none"> • GSTT has put in place a series of weekly reports to monitor internal patients. The Trust has reported that it is achieving the target for internal referrals. • Operational staff at GSTT and SLHT met on 07.12.12 and agreed processes to deal with inter trust referrals, diagnostics late referrals and weekly reallocation of breaches.
SLHT	<ul style="list-style-type: none"> • 62 Day urgent referral from GPs to treatment <ul style="list-style-type: none"> • Performance against the 62 day standard at SLHT remains a priority as well as the impact that late referrals from SLHT have on patient pathways to tertiary providers such as GST. • A joint meeting organised by the cluster took place on 22.11.12 with the previous cancer network and both Trusts. It was agreed that SLHT would develop and share trajectories by Tumour group. • Commissioners subsequently met with SLHT and the Cancer Commissioning Support Team on 11.01.13. At this meeting the action plan produced by SLHT was discussed and it was agreed that SLHT would provide some further detail on the plans to ensure they are sustainable and robust. • A follow-up meeting is currently being organised in March 2013 between commissioners, both trusts and the new cancer commissioning team. • GSTT has also offered additional capacity to SLHT.

6. NHS Health Checks

Performance in the percentage of people offered Health Checks in Q2 2012/13 has been good with 4 of the 6 boroughs rated as 'Green'. Southwark's particularly good performance continues to improve with Quarter 2 performance of 7.3% against a trajectory of 3.8%. Bexley is currently rated as 'red' when performance was actually above trajectory (and would be rated 'green') due to the Q2 only figure being submitted to the DH instead of the cumulative number. A re-submission with the data has been made and will be reflected in the Quarter 3 position, and Bexley is confident the annual target will be achieved. Bromley remains behind trajectory, alternative providers have been commissioned and have started work to compensate for the below target performance to date. Work is underway to send invitations to 8600 patients before the end of the calendar year. All low performing practices are receiving support to improve.

Performance across the Cluster in the percentage of people receiving a health check has been poor with only Southwark being rated as 'Green'. The performance issue was raised in the November stocktake meetings to understand the issues for the poor performance and the actions being taken to address them, e.g. Greenwich is undertaking a patient evaluation involving over 1000 patients (involving both attenders and non-attenders) and also holding patient focus groups which will inform a new communications plan. Recording of data may have been an issue, for instance due to EMIS web migration, in some areas.

7. Mental Health – IAPT

Four of the PCTs are achieving their trajectories for the proportion of the population with depression or anxiety disorders referred for psychological therapies at Q2, although Bexley and Bromley are both rated 'red'. The services in both boroughs are more recently established and continue to grow. The quarterly total receiving therapy in Q2 was the highest to date in Bexley and just below the highest to date in Bromley.

Quarter 2 IAPT Performance across the Cluster is rated as 'red' for the proportion of patients who complete therapy and are 'moving to recovery', with only Greenwich and Southwark rated as 'green' for the year-to-date and only Bromley and Greenwich 'green' against their quarterly trajectory for Q2. Performance in Lambeth is above the cluster average, but Lambeth has a higher trajectory.

Lambeth CCG has also drawn up action plans with mitigating actions to improve performance and a new integrated talking therapy service commenced on 1st November 2012 (following a recent tender). Bexley performance was 44% against a target of 50% and the provider, MIND in Bexley, is taking part in a pilot study for improving depression and anxiety in people with Long Term Health Conditions and Medically Unexplained Symptoms, as part of which Bexley practices have been offered further support on the types of patient expected to benefit from IAPT. In Bromley further capacity has been created through additional therapists completing training, there is a targeted piece of work to review and reduce high DNA rates and self-referral is to be introduced later in the year. There was a large increase in the number waiting over 28 days in Lewisham and targeted work has been undertaken with the provider on demand and capacity to inform a recovery trajectory.

8. Smoking Quitters

The Smoking data available is still for Q1. Bexley and Southwark achieved their successful quitters trajectories in Q1 despite the demanding target being set on the basis of previous good performance.

However, Bromley, Greenwich, Lambeth and Lewisham were all rated as red in Quarter 1 (i.e. are more than 5% below trajectory). Performance in Lewisham is still some way from the trajectory. Incentives are now being offered to GP practices and pharmacies and staff are being offered training in preparation for the impact of the new 'Stoptober' campaign. Bromley has commissioned an additional provider, Solutions4Health, to deliver an extra 400 quitters. The service commenced during Q1 so there was not a full impact but the service is now fully running and is expected to deliver the 400 quitters by December. In Greenwich actions continue to improve performance including the introduction of a Staying Healthy Local Enhanced Scheme, expanding the 'Kick the Habit' Outreach Programme and maintaining a high profile via regular press coverage and outdoor media.

Performance at a Glance Dashboard - Provider Data

Referral To Treatment (RTT)			Incomplete Pathways > 52 weeks			
Admitted Pathways percentage with 18 weeks						
	Latest Month	Change	Previous Month	Latest Month	Change	Previous Month
	Dec.		Nov.	Nov.		Nov.
Guy's & St. Thomas'	93.4%	↑	92.4%	98	↓	83
King's	90.1%	-	90.1%	128	↑	137
Lewisham Healthcare	95.3%	↑	93.0%	1	-	1
South London Healthcare	91.4%	↑	90.8%	8	↓	4
London aggregate						
England aggregate						

MRSA			
No. of (attributable) bloodstream infections			
	2012/13 YTD to December	Change from previous year	Same period last year
Guy's & St. Thomas'	0	↑	6
King's	1	↑	3
Lewisham Healthcare	1	-	1
South London Healthcare	0	↑	3
London aggregate			
England aggregate			

Cancer 2 week target (for urgent GP referral)			
% seen within 2 weeks			
	Latest Month	Change	Previous Month
	Nov.		Oct.
Guy's & St. Thomas'	97.5%	↑	96.0%
King's	96.1%	↑	95.5%
Lewisham Healthcare	92.6%	↓	93.1%
South London Healthcare	93.9%	↓	95.4%
London aggregate			
England aggregate			

A&E Waits			
Proportion treated < 4 hours (all attendances)			
	5-week average	Change	4-week average
	To w/e 3/2		To w/e 30/12
Guy's & St. Thomas'	94.7%	↑	92.7%
King's	94.9%	↓	95.3%
Lewisham Healthcare	92.2%	↑	90.7%
South London Healthcare	91.6%	↓	92.5%
London aggregate			
England aggregate			

C. diff.			
No. of (attributable) infections			
	2012/13 YTD to December	Change from previous year	Same period last year
Guy's & St. Thomas'	42	↑	96
King's	45	↑	78
Lewisham Healthcare	7	↑	16
South London Healthcare	38	↑	63
London aggregate			
England aggregate			

Cancer 62 day target (from urgent GP referral to treatment)			
% treated within 62 days			
	Latest Month	Change	Previous Month
	Nov.		Oct.
Guy's & St. Thomas'	83.0%	↑	78.7%
King's	95.4%	↑	86.3%
Lewisham Healthcare	89.7%	↑	88.9%
South London Healthcare	85.1%	↓	91.5%
London aggregate			
England aggregate			

Improvement	↑
Deterioration	↓

Performance at a Glance Dashboard - Commissioner Data

Referral To Treatment (RTT)			Incomplete Pathways > 52 weeks			
	Latest Month	Change	Previous Month	Latest Month	Change	Previous Month
	Dec.		Nov.	Dec.		Nov.
Bexley	93.9%	↑	93.2%	2	↑	6
Bromley	91.1%	↑	90.6%	24	↓	18
Greenwich	92.5%	↓	92.8%	17	↓	16
Lambeth	92.5%	↑	91.3%	31	↑	37
Lewisham	93.4%	↑	90.9%	23	↓	21
Southwark	92.5%	↑	92.0%	44	↑	45
London aggregate						
England aggregate						

MRSA			
	2012/13 YTD to December	Change from previous year	Same period last year
Bexley	0	↑	2
Bromley	2	↑	3
Greenwich	4	↓	1
Lambeth	4	↑	6
Lewisham	2	↑	4
Southwark	2	↑	6
London aggregate			
England aggregate			

Cancer 2 week target (for urgent GP referral)			
	Latest Month	Change	Previous Month
	Nov.		Oct.
Bexley	95.6%	↓	96.2%
Bromley	91.7%	↓	93.9%
Greenwich	95.3%	↓	96.5%
Lambeth	97.9%	↑	95.9%
Lewisham	93.5%	↓	94.4%
Southwark	96.8%	↑	95.2%
London aggregate			
England aggregate			

A&E Waits			
	5-week average	Change	4-week average
	To w/e 3/2		To w/e 30/12
Guy's & St. Thomas'	94.7%	↑	92.7%
King's	94.9%	↓	95.3%
Lewisham Healthcare	92.2%	↑	90.7%
South London Healthcare	91.6%	↓	92.5%
London aggregate			
England aggregate			

C. diff.			
	2012/13 YTD to December	Change from previous year	Same period last year
Bexley	58	↑	76
Bromley	71	-	71
Greenwich	29	↑	57
Lambeth	47	↑	94
Lewisham	24	↑	51
Southwark	34	↑	83
London aggregate			
England aggregate			

N.B. GSTT changed to a more sensitive testing regimen in Sep. '10

Cancer 62 day target (from urgent GP referral to treatment)			
	Latest Month	Change	Previous Month
	Nov.		Oct.
Bexley	75.0%	↓	79.4%
Bromley	85.5%	↓	91.2%
Greenwich	87.9%	↓	90.5%
Lambeth	90.2%	↑	86.7%
Lewisham	94.9%	↑	82.9%
Southwark	86.5%	↓	92.3%
London aggregate			
England aggregate			

Improvement	↑
Deterioration	↓

Performance Measures for 2012/13

New for 2012-13
 Changed since 2011-12

		2012-13 code	Measure	Definition	How Performance will be Judged	Threshold	Amber Threshold	Theme	Latest Period	2011/12 Outturn							2012/13 Latest Period							2012/13 YTD								
										Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	SEL Cluster Total	Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	SEL Cluster Total	Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	SEL Cluster Total		
Quality	1. Preventing people from dying prematurely	PHQ01	Ambulance quality - Cat A response times	Cat. A (Red 1) calls response within 8 mins	Against operational standard	75%	70%	Performance	Dec. (YTD is from June)								75.6%								71.7%							75.8%
		PHQ01		Cat. A (Red 2) calls response within 8 mins	Against operational standard	75%	70%	Performance																	67.1%							74.6%
		PHQ02		Cat A response within 19 mins	Against operational standard	95%	90%	Performance	Dec.								99.1%								96.7%							98.0%
		PHQ03	Cancer 62 day waits	Cancer 62 day waits	Percentage of patients receiving first definitive treatment for cancer within 62-days of an urgent GP referral for suspected cancer	Against minimum thresholds	85%	80%	Performance	Nov.	85.4%	83.5%	78.1%	88.0%	87.9%	89.5%	85.3%	75.0%	85.5%	87.9%	90.2%	94.9%	86.5%	86.2%	79.3%	84.6%	82.6%	87.5%	88.6%	85.4%	84.6%	
		PHQ04			Percentage of patients receiving first definitive treatment for cancer within 62-days of referral from an NHS Cancer Screening Service	Against minimum thresholds	90%	85%	Performance	Nov.	82.8%	94.9%	95.8%	94.7%	96.0%	97.1%	94.3%	100.0%	90.0%	100.0%	60.0%	100.0%	100.0%	88.9%	97.1%	91.1%	100.0%	88.9%	95.8%	95.7%	94.7%	
		PHQ05			Percentage of patients receiving first definitive treatment for cancer within 62-days of a consultant decision to upgrade their priority status	Against minimum thresholds	No national standard set (using 85%)			Performance	Nov.	81.3%	91.1%	88.5%	87.9%	88.1%	92.3%	88.2%	100.0%	50.0%	100.0%	100.0%	100.0%	100.0%	92.3%	100.0%	92.3%	85.7%	88.2%	91.7%	94.7%	91.8%
		PHQ06			Percentage of patients receiving first definitive treatment within one month of a cancer diagnosis	Against minimum thresholds	96%	91%	Performance	Nov.	97.1%	98.1%	98.6%	98.4%	98.7%	97.9%	98.1%	99.0%	99.2%	98.7%	100.0%	98.6%	96.3%	98.7%	98.4%	97.1%	99.7%	98.2%	97.9%	98.4%	98.2%	
		PHQ07			Percentage of patients receiving subsequent treatment for cancer within 31-days where that treatment is Surgery	Against minimum thresholds	94%	89%	Performance	Nov.	95.4%	97.8%	97.3%	96.5%	97.9%	97.5%	97.0%	100.0%	93.8%	100.0%	90.0%	87.5%	100.0%	94.8%	98.7%	97.2%	99.1%	95.9%	95.8%	100.0%	97.3%	
		PHQ08			Percentage of patients receiving subsequent treatment for cancer within 31-days where that treatment is an Anti-Cancer Drug Regime	Against minimum thresholds	98%	93%	Performance	Nov.	99.7%	99.5%	100.0%	99.4%	100.0%	99.1%	99.6%	97.1%	100.0%	100.0%	100.0%	95.8%	100.0%	98.8%	99.1%	99.1%	98.8%	99.1%	98.9%	99.6%	99.1%	
	PHQ09	Percentage of patients receiving subsequent treatment for cancer within 31-days where that treatment is a Radiotherapy Treatment Course			Against minimum thresholds	94%	89%	Performance	Nov.	95.4%	96.2%	96.1%	95.8%	96.1%	95.9%	95.9%	96.3%	94.6%	88.9%	100.0%	100.0%	94.7%	95.4%	96.9%	96.5%	95.2%	92.6%	98.2%	97.6%	96.1%		
	PHQ10	Mental health measures - EI			The number of new cases of psychosis served by early intervention teams year to date	Perf against envelopes			Performance	Q3	36	39	69	129	61	92	426	4	17	29	28	21	29	128	20	30	55	86	41	79	311	
	PHQ11	Mental health measures - CR/HT			Commissioner measure is number of episodes	Perf against envelopes			Performance	Q1	403	1442	817	910	654	1006	5232	128	295	229	226	239	Did not submit data									
	PHQ12	Mental health measures - CPA	Proportion of people under adult mental illness specialities on CPA who were followed up within 7 days of discharge from psychiatric in-patient care	against threshold	95%	90%	Performance	Q3	94.4%	98.1%	96.1%	95.8%	96.8%	96.4%	96.3%	95.9%	100.0%	95.1%	95.0%	95.4%	97.2%	96.4%	96.0%	98.9%	95.5%	93.3%	93.8%	94.0%	95.0%			
	PHQ13_05	Mental health measures - IAPT	Proportion of people with depression referred for psychological therapy	Perf against plan			Performance	Q2	2.9%	3.7%	11.2%	9.4%	10.3%	6.2%	7.5%	1.2%	1.2%	3.0%	2.9%	2.8%	2.4%	2.3%	2.0%	2.3%	6.0%	5.3%	5.8%	4.9%	4.5%			
	PHQ13_06	Mental health measures - IAPT	Proportion who complete therapy who are moving to recovery	Perf against plan			Performance	Q2	47.0%	51.4%	43.2%	48.0%	43.4%	37.3%	44.4%	41.9%	53.4%	46.0%	43.9%	38.6%	40.1%	42.9%	44.0%	49.6%	47.5%	46.0%	39.0%	40.5%	43.7%			
	PHQ14	People with Long Term Conditions feeling independent and in control of their condition	% of people with LTCs who said they had had enough support from local services/orgs	system indicator			Performance	Q2	67.7%	68.5%	59.1%	63.5%	59.0%	58.3%	62.7%	65.0%	68.1%	61.2%	61.8%	60.1%	57.4%	62.2%	YTD is the latest quarter									
	PHQ15	Unplanned hospitalisation for chronic ambulatory care sensitive conditions (adults)	Proportion of unplanned hospitalisation for chronic ambulatory care sensitive conditions (adults) per 100,000 population	system indicator			Performance	2011/12 Q4	209.8	216.7	242.1	367.3	324.0	379.6	280.0																	
PHQ16	Unplanned hospitalisation for asthma, diabetes and epilepsy in under 19s	Proportion of unplanned hospitalisation for asthma, diabetes and epilepsy in under 19s per 100,000 population	system indicator			Performance	2011/12 Q4	71.7	46.9	55.6	94.2	90.1	86.6	73.7																		
PHQ17	Emergency Admissions	Emergency admissions for acute conditions that should not usually require hospital admission	System indicator			Performance	2011/12 Q4	237.7	213.0	234.1	301.5	297.8	331.1	265.1																		
PHQ18	Patient experience survey	Outliers identified using NHS PF approach + narrative & results of local surveys				Performance		National survey data is not commissioner-based							National survey data is not commissioner-based							National survey data is not commissioner-based										
PHQ19	RTT waits	RTT - admitted % within 18 weeks	against threshold		90%	85%	Performance	Dec.	90.7%	92.5%	91.8%	88.3%	91.4%	86.4%	90.2%	93.9%	91.0%	92.5%	92.5%	93.3%	92.5%	92.5%										
PHQ20				RTT - non-admitted % within 18 weeks		95%	90%	Performance	Dec.	96.1%	94.0%	97.5%	97.4%	98.2%	97.8%	97.0%	97.5%	95.4%	98.5%	98.4%	98.4%	98.2%	97.8%									
PHQ21				RTT - incomplete % within 18 weeks		92%	87%	Performance	Dec.	92.6%	92.6%	91.8%	89.3%	90.8%	88.8%	90.9%	93.0%	94.7%	91.8%	93.6%	93.1%	93.3%	93.4%									

		2012-13 code	Measure	Definition	How Performance will be Judged	Threshold	Amber Threshold	Theme	Latest Period	Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	SEL Cluster Total	Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	SEL Cluster Total	Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	SEL Cluster Total						
4. Ensuring that people have a positive experience of care	PHQ22	Diagnostic Waits	% waiting 6 weeks or more	against threshold	<1%	5%		Dec.	0.64%	2.25%	0.64%	2.98%	1.01%	2.87%	1.81%	0.72%	1.03%	0.91%	1.81%	1.15%	2.12%	1.31%	0.82%	0.87%	0.76%	3.05%	1.43%	2.89%	1.65%							
		PHQ23	A&E	% of patients who spent 4 hours or less in A&E	against threshold	95%	94%	Performance	No commissioner-based data																											
		PHQ24		Percentage of patients seen within two weeks of an urgent GP referral for suspected cancer	Against minimum thresholds	93%	88%	Performance	Nov.	96.7%	93.0%	97.9%	97.1%	96.0%	97.6%	96.4%	95.6%	91.7%	95.3%	97.9%	93.5%	96.8%	95.2%	95.8%	92.8%	95.8%	96.5%	94.5%	96.6%	95.2%						
		PHQ25	Cancer 2 week waits	Percentage of patients seen within two weeks of an urgent referral for breast symptoms where cancer is not initially suspected	Against minimum thresholds	93%	88%	Performance	Nov.	97.6%	90.8%	97.9%	96.8%	94.9%	97.0%	95.5%	90.7%	86.6%	88.4%	97.5%	94.0%	94.4%	92.5%	92.4%	94.1%	94.1%	97.7%	94.9%	97.6%	95.7%						
		PHQ26	MSA breaches	Numbers of unjustified breaches	minimal breaches	0	0.005	Performance	Dec.	0.17	1.69	0.44	0.53	0	0	-	0.34	0.24	0.47	1.24	0.29	1.46	0.68	0.78	0.43	1.42	1.48	0.55	1.59	1.03						
	5. Treating and caring for people in a safe environment and protect them from avoidable harm	PHQ27	HCAI measure (MRSA & CDI)	MRSA bacteraemia	Against plan	More than 1 SD away from plan		Performance	Dec.	3	4	2	8	6	6	29	0	1	1	0	0	0	2	0	2	4	4	2	2	14						
		PHQ28		CDI	Against plan			Performance	Dec.	93	93	67	110	62	96	521	5	10	3	3	1	4	26	58	71	29	47	24	34	263						
		PHQ29	VTE Risk assessment	% of all adult inpatients who have had a VTE risk assessment	Improvement	90%	80%	Performance	No commissioner-based data																											
	Public Health	PHQ30	Smoking Quitters	Number of smoking quitters	Perf against plan			Performance	Q2	1643	1410	1861	2353	1610	1685	10562	300	501	342	535	364	367	2,409	649	844	808	1009	721	695	4,726						
		PHQ31	Coverage of NHS Health Checks	% people ages 40-74 who have been offered a health check	Perf against plan			Performance	Q3	34.8%	21.3%	34.5%	28.8%	27.1%	9.4%	25.6%	5.6%	5.6%	6.9%	7.5%	7.0%	5.4%	7.2%	22.8%	13.1%	18.5%	21.9%	20.2%	20.1%	19.1%						
PHQ31		Coverage of NHS Health Checks	% people ages 40-74 who have received a health check	Perf against plan			Performance	Q3	13.0%	7.7%	20.8%	6.9%	9.9%	1.8%	9.7%	2.0%	1.3%	2.5%	1.8%	1.3%	1.6%	2.1%	8.6%	5.2%	6.6%	5.0%	5.1%	6.5%	6.0%							
Resources (Finance, Capacity & Activity)	PHS01	Financial forecast outturn & performance against plan	Financial forecast outturn performance against plan. In addition no PCT forecast deficits are expected	Performance against plan and absolute performance where appropriate			Finance	2011/12	Monitored nationally at SHA level																											
	PHS03	Delivery of running cost targets	Actual running costs to be compared to target running costs at SHA level.	System indicator			Finance	Monitored nationally at SHA level																												
	PHS04	Delivery of QIPP savings	QIPP delivery (savings and re-investment) in 2012/13.	Perf against plan			Finance	M9	80%	65%	65%	78%	93%	78%	77%	92%	97%	112%	88%	104%	90%	96%	93%	100%	109%	93%	102%	97%	99%							
	PHS06	Non elective FFCEs	Non-elective FFCEs	Perf against plan & system indicator			Performance	Dec.	4.8%	6.8%	4.1%	-5.6%	-3.6%	-2.9%	-0.7%	-1.9%	-2.0%	3.0%	-18.4%	-3.9%	-23.8%	-9.4%	-0.1%	-1.6%	8.7%	-2.1%	0.3%	-6.1%	-0.8%							
	PHS07	GP written referrals to hospital	No of GP written referrals	Perf against plan & system indicator			Performance	Dec.	15.3%	6.7%	0.1%	-3.3%	4.0%	10.3%	4.7%	26.1%	25.2%	29.1%	21.3%	17.9%	11.9%	21.6%	12.9%	7.9%	11.7%	11.9%	6.8%	9.8%	9.7%							
	PHS08	Other referrals for a first outpatient appointment	No of other referrals	Perf against plan & system indicator			Performance	Dec.	37.2%	9.9%	3.2%	8.1%	-1.7%	7.9%	7.7%	35.3%	17.5%	54.1%	5.0%	11.3%	-1.0%	17.2%	11.1%	2.5%	12.2%	8.0%	5.5%	1.5%	6.1%							
	PHS09	First outpatient attendances following GP referral	No 1st outpatient attendances after GP referral	Perf against plan & system indicator			Performance	Dec.	28.9%	3.8%	9.0%	14.2%	18.9%	28.4%	15.3%	27.0%	27.8%	14.2%	28.4%	20.6%	25.4%	24.2%	5.7%	5.7%	-0.5%	8.2%	2.3%	5.3%	4.6%							
	PHS10	All first outpatient attendances	No of first outpatient attendances	Perf against plan & system indicator			Performance	Dec.	16.9%	4.6%	12.4%	7.8%	4.3%	10.0%	8.4%	24.8%	26.9%	19.3%	20.9%	18.1%	16.4%	20.8%	4.9%	6.3%	0.7%	7.5%	5.0%	6.0%	5.3%							
	PHS11	Elective FFCEs	No of elective FFCEs (ordinary adms & separately daycases)	Perf against plan & system indicator			Performance	Dec.	11.1%	-2.9%	11.9%	4.5%	-2.8%	4.9%	3.4%	19.8%	14.3%	23.1%	17.6%	9.5%	15.0%	16.3%	3.3%	-1.7%	4.3%	3.3%	-1.0%	1.6%	1.3%							
	PHS14	Diagnostic Activity	4 x Endoscopy-based tests	Perf against plan			Performance	Dec.	583	749	579	579	692	535	3717	22.5%	24.0%	23.3%	22.9%	35.5%	57.7%	30.0%	-5.2%	-2.8%	-5.1%	-0.3%	4.3%	5.7%	-0.8%							
	PHS15	Diagnostic Activity	11 x Non-endoscopy based tests	Perf against plan			Performance	Dec.	4057	6853	5395	6608	7281	6049	36243	32.8%	22.8%	22.8%	38.7%	26.0%	35.9%	29.5%	7.4%	-3.5%	0.8%	6.0%	0.5%	2.5%	1.9%							
PHS16	Numbers waiting on an incomplete Referral to Treatment pathway	Total numbers waiting at the end of the month on an incomplete RTT pathway	System indicator			Performance	Dec.	9,844	16,170	12,402	15,344	12,713	13,502	80,015	11,272	17,643	12,153	14,827	12,945	12,915	81,755	YTD is the latest month														
PHS17	Health visitor numbers	Numbers of HVs	Perf against plan			Workforce	Monitored nationally on a provider basis																													
Reform (Commissioner, Provider & building capability and partnership)	PHF01	FT Pipeline	Progress against TFA milestones				Performance	TSA process in progress																												
	PHF02	Public Health	Completed transfers of public health functions to local authorities				Performance	TSA in progress																												
	PHF03	Commissioning Development	% delegated budgets				Performance	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%						
	PHF04		Measure of £ per head devolved running costs				Performance	0	1	0	1	1	1	66.7%																						
	PHF05		% authorisation of Clinical Commissioning Groups				Performance																													
	PHF06		% of General Practice lists reviewed and 'cleaned'				Performance																													
	PHF07		Bookings to services where named consultant led team was available (even if not selected)				Performance	Monitored nationally on a provider basis																												
	PHF08	Choice	Proportion of GP referrals to first outpatient appointments booked using Choose and Book				Performance	Nov.	87%	38%	44%	21%	13%	23%	90%	44%	50%	25%	9%	25%	36%	Monitored nationally on a provider basis														
	PHF09		Trend in value/volume of patients being treated at non-NHS hospitals				Performance	Dec.	0.7%	12.1%	7.7%	1.7%	4.2%	0.9%	-	1.0%	11.1%	11.2%	1.1%	3.6%	1.9%	6.0%	Monitored nationally on a provider basis													
	PHF10	Information to Patients	% of patients with electronic access to their medical records				Performance	Q2	0	2%	0	2%	31%	0	6%	0	2%	0	4%	27%	0	6%	YTD is the latest quarter													

Performance Measures for 2012/13

Key:
 New for 2012-13
 Changed since 2011-12

Headline Measures

	2012-13 code	Measure	Definition	How Performance will be Judged	Threshold	Theme	Latest Period	2011/12 Outturn					2012/13 Latest Month					2012/13 YTD													
								Guy's & St. Thomas'	King's	Lewisham Healthcare	South London Healthcare	Oxleas	South London & the Maudsley	SEL Provider Total	Guy's & St. Thomas'	King's	Lewisham Healthcare	South London Healthcare	Oxleas	South London & the Maudsley	SEL Provider Total	Guy's & St. Thomas'	King's	Lewisham Healthcare	South London Healthcare	Oxleas	South London & the Maudsley	SEL Provider Total			
Quality	1. Preventing people from dying prematurely	PHQ03	Cancer 62 day waits	Percentage of patients receiving first definitive treatment for cancer within 62-days of an urgent GP referral for suspected cancer	Against minimum thresholds	85%	Performance	Nov.	79.8%	92.2%	88.0%	86.1%			84.8%	83.0%	95.4%	89.7%	85.1%			85.8%	81.1%	90.1%	87.7%	85.8%			84.7%		
		PHQ04		Percentage of patients receiving first definitive treatment for cancer within 62-days of referral from an NHS Cancer Screening Service	Against minimum thresholds	90%	Performance	Nov.	95.5%	95.3%	74.4%	98.4%			95.1%	100.0%	86.8%	66.7%	100.0%			88.1%	96.4%	95.2%	92.9%	93.4%			94.7%		
		PHQ05	Cancer 31 day waits	Percentage of patients receiving first definitive treatment for cancer within 62-days of a consultant decision to upgrade their priority status	Against minimum thresholds	No national standard set (using 85%)	Performance	Nov.	97.0%	84.6%	87.5%	84.8%			94.0%	92.3%	100.0%	100.0%	100.0%			95.2%	93.0%	95.8%	77.8%	84.4%			91.2%		
		PHQ06		Percentage of patients receiving first definitive treatment within one month of a cancer diagnosis	Against minimum thresholds	96%	Performance	Nov.	97.2%	99.5%	100.0%	98.3%			98.1%	97.8%	97.3%	100.0%	99.4%			98.3%	97.3%	97.9%	100.0%	98.7%			97.9%		
		PHQ07		Percentage of patients receiving subsequent treatment for cancer within 31-days where that treatment is Surgery	Against minimum thresholds	94%	Performance	Nov.	95.5%	98.8%	100.0%	96.1%			96.7%	93.4%	96.1%	-	100.0%			94.7%	95.6%	98.0%	100.0%	96.3%			96.6%		
		PHQ08		Percentage of patients receiving subsequent treatment for cancer within 31-days where that treatment is an Anti-Cancer Drug Regime	Against minimum thresholds	98%	Performance	Nov.	98.6%	100.0%	100.0%	99.4%			99.1%	95.1%	98.6%	100.0%	100.0%			96.2%	97.8%	99.3%	95.5%	100.0%			98.3%		
		PHQ09		Percentage of patients receiving subsequent treatment for cancer within 31-days where that treatment is a Radiotherapy Treatment Course	Against minimum thresholds	94%	Performance	Nov.	96.1%						96.1%	94.0%							94.0%	96.0%						96.0%	
	PHQ10	Mental health measures - EI		Number of new cases of psychosis served by early intervention teams year to date	Perf against plan for providers			Performance	Q3																						
	PHQ11	Mental health measures - CR/HT	Provider measure is % of inpatient admissions that have been gatekept by CR/HT	Perf against threshold for providers	Provider threshold = 95%		Performance	Q3																							
	PHQ12	Mental health measures - CPA	Proportion of people under adult mental illness specialities on CPA who were followed up within 7 days of discharge from psychiatric in-patient care.	against threshold	95%		Performance	Q3																							
	PHQ17	Emergency Admissions	Emergency admissions for acute conditions that should not usually require hospital admission	System indicator			Performance																								
	4. Ensuring that people have a positive experience of care	PHQ18	Patient experience survey	Outliers identified using NHS PF approach + narrative & results of local surveys			Performance	2011	76.5	72.4	72.7	72.3																			
		PHQ19	RTT waits	RTT - admitted % within 18 weeks	against threshold	90%	Performance	Dec.	84.9%	90.3%	93.8%	93.1%			89.5%	93.4%	90.1%	95.3%	91.4%			92.0%									
		PHQ20		RTT - non-admitted % within 18 weeks		95%	Performance	Dec.	96.2%	97.5%	99.4%	95.6%			96.6%	97.3%	97.2%	99.1%	96.7%			97.4%									
		PHQ21		RTT - incomplete % within 18 weeks		92%	Performance	Dec.	87.4%	89.9%	93.2%	94.0%			90.6%	92.5%	92.7%	93.9%	93.6%			93.0%									
			RTT waits (for all specialities)	RTT - admitted % within 18 weeks	Delivering on all specialities = 'Green'; Failing on 1 or more specialities = 'Amber'		Performance	Dec.	-5	-7	All	-2				-2	-4	All	-2												
				RTT - non-admitted % within 18 weeks			Performance	Dec.	-4	-1	-1	-4				-3	-2	All	-1												
				RTT - incomplete % within 18 weeks			Performance	Dec.	-5	-8	-4	-2				-4	-7	-4	-2												
		PHQ22	Diagnostic Waits	% waiting 6 weeks or more	against threshold	<1%		Performance	Dec.	2.86%	2.74%	0%	0.48%	0%		1.56%	2.78%	3.27%	0.54%	0.71%	0%			3.10%	4.09%	0.63%	0.52%	0%			
		PHQ23	A&E	% of patients who spent 4 hours or less in A&E	against threshold	95%		Performance	Jan.	96.1%	95.8%	96.4%	93.0%			95.1%	94.7%	94.9%	92.2%	91.6%			93.2%	95.1%	95.7%	94.97%	95.5%			95.4%	
		PHQ24	Cancer 2 week waits	Percentage of patients seen within two weeks of an urgent GP referral for suspected cancer	Against minimum thresholds	93%		Performance	Nov.	97.4%	97.6%	95.3%	95.7%			96.9%	97.5%	96.1%	92.6%	93.9%			95.0%	96.8%	96.1%	93.5%	94.3%			95.1%	
	PHQ25	Percentage of patients seen within two weeks of an urgent referral for breast symptoms where cancer is not initially suspected		Against minimum thresholds	93%		Performance	Nov.	94.5%	99.7%	93.6%	94.5%			95.3%	93.8%	99.3%	93.8%	87.5%			92.9%	95.2%	99.8%	93.9%	93.6%			95.5%		
	PHQ26	MSA breaches	Numbers of unjustified breaches	minimal breaches	0		Performance	Dec.	0.15	0	0	1.06	0	0		0.08	2.09	0	0.32	0	0		0.12	3.35	0	0.65	0	0			
	5. Treating and caring for people in a safe environment and protect them from avoidable harm	PHQ27	HCAI measure (MRSA & CDI)	MRSA bacteraemia	Against plan	More than 1 SD away from plan	Performance	Dec.	8	5	3	4			20	0	0	0	0			0	0	1	1	0			2		
		PHQ28		CDI	Against plan		Performance	Dec.	107	97	21	80			305	4	1	1	1			7	42	45	7	38			132		
		PHQ29	VTE Risk assessment	% of all adult inpatients who have had a VTE risk assessment	Improvement		Performance	Sep.	92.0%	93.6%	91.2%	40.5%				94.6%	96.6%	93.4%	90.2%				93.6%	95.3%	92.2%	88.7%					
	PHS02	Financial performance score for NHS Trusts	Quarterly provider performance ratings to be given based on financial performance and position, including application of overriding rules	System indicator		Finance	Q2																								

YTD is the latest month

Resources (Finance, Capacity & Activity)					Performance Data																					
Resources (Finance, Capacity & Activity)	PHS05	Bed Capacity	G&A available beds	System indicator	Performance	Q2	4.0%	0.5%	2.1%	-3.7%		0.3%	1.3%	-0.5%	-1.7%	-5.0%		-1.5%	YTD is the latest quarter							
	PHS06	Non elective FFCEs	Non-elective FFCEs	System indicator	Performance	Dec.							-3.0%	3.7%	-12.2%	-3.3%		-3.1%	0.6%	Data not consistent	-8.7%	0.4%				
	PHS07	GP written referrals to hospital	No of GP written referrals	Perf against plan & system indicator	Performance	Dec.							-6.4%	50.1%	23.3%	-8.9%			-1.0%	36.5%	16.4%	1.7%				
	PHS08	Other referrals for a first outpatient appointment	No of other referrals	Perf against plan & system indicator	Performance	Dec.							19.2%	-36.0%	-2.9%	1.6%			14.8%	-5.5%	-1.4%	0.6%				
	PHS09	First outpatient attendances following GP referral	No 1st outpatient attendances after GP referral	Perf against plan & system indicator	Performance	Dec.							6.1%	39.7%	26.9%	-11.8%			2.2%	25.7%	13.4%	-4.9%				
	PHS10	All first outpatient attendances	No of first outpatient attendances	Perf against plan & system indicator	Performance	Dec.							3.1%	8.9%	13.7%	-8.2%		1.9%	3.3%	15.0%	8.7%	-3.6%				
	PHS11	Elective FFCEs	No of elective FFCEs (ordinary adms & separately daycases)	Perf against plan & system indicator	Performance	Dec.							-10.8%	16.5%	15.6%	-5.8%		-0.5%	-5.8%	16.3%	5.2%	1.0%				
	PHS12	A&E attendances	Number of attendances at A&E departments (total)	System indicator	Performance	Q3							11.0%	1.5%	1.0%	6.9%			9.9%	1.3%	2.3%	6.9%				
	PHS12	A&E attendances	Number of attendances at A&E departments (type 1 only)	System indicator	Performance	Q3							-2.9%	0.6%	1.0%	-5.3%		-2.1%	-1.6%	3.0%	2.3%	-7.8%				
	PHS17	Health visitor numbers	Numbers of HVs	Perf against plan	Workforce	August	101.1		38.1		74.3		262.5							93.0		33.7		75.6		250.3
	PHS18	Workforce productivity	% Change in secondary activity compared to % Change in earnings weighted staff capacity	System indicator	Performance																					
	PHS19	Total pay costs	Total costs of staff (to include cost of staff within provider contracts)	Perf against plan and in comparison to workforce	Finance																					
	PHS20	Total workforce (FTEs)	All Hospital and Community Health Services (HCHS) workforce by FTE	Perf against plan	Workforce																					
	Reform (Commissioner, Provider & building capability and partnership)	PHF01	FT Pipeline	Progress against TFA milestones		Performance																				
PHF07		Choice	Bookings to services where named consultant led team was available (even if not selected)		Performance	Dec.	59.0%		75.5%		90.7%		73.0%		80.2%		93.9%									

Performance Report to Month 9-10 & Q3 Position (Correct to 12/02/13)
MONTHLY

BEXLEY / CLUSTER SUBMISSION (RESPONSIBLE)	DATA SOURCE	CODE 12/13 (11/12)	Joint Targets with LA Codes	Community Indicator Target Codes (tcs) & Oxleas KPI Codes	Maps to VS or PSA Targets?	Measure	Definition	ACTUAL/PLAN	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	COMMENTS	Next expected due date/Comments	
CLUSTER	UNIFY/Shiela Goghan	PHQ27 (HQU01)		G1	VSA01	HCAI measure (MRSA & CDI)	MRSA bacteraemia	CUM PLAN	0	0	0	1	1	1	1	2	2	2	Data Supplied by Cluster Performance report	Jan N/A 12/02/13	
CLUSTER		PHQ28 (HQU02)					G2	VSA02	CDI	CUM PLAN	4	8	12	16	20	24	28	32			36
CLUSTER		PHQ26 (HQU08)				Mixed Sex Breaches (MSA)	Numbers of unjustified breaches	ACTUAL	0.4	1.4	0.7	1.1	0.5	1.1	0.7	0.8	0.3	N/A	Data extracted from UNIFY, rate extracted from DoH, confirmed by Cluster	Dec extracted 10/01/13	
BEXLEY	SUS data, HES data, ONS			tcs 32		Rate of non-elective admissions	The rate of non-elective admissions to hospital of people diagnosed	PLAN (March 12 Act)	0.689	0.689	0.689	0.689	0.689	0.689	0.689	0.689	0.689	0.689	Used SUS data tcs definitions and for plan used March 2012 position	Jan SUS data due >04/03/13	
BEXLEY	Oxleas Performance reports, (http://www.dh.gov.uk/en/Publicationsandstatistics/Statistics/PerformanceandStatistics/Cancelledoperations/index.htm)			tcs 33 (G4)		Rate of cancelled appointments	The percentage of cancellations by provider services of all outpatient specialties, consultant and non-consultant clinics and allied healthcare professional-led contacts in a contracted month (including home visits).	PLAN	0.30%	0.30%	0.30%	0.30%	0.30%	0.30%	0.30%	0.30%	0.30%	0.30%	Oxleas supplied data via RiO Base line created from the first 3 months data as stated on the Oxleas KPI report.		
BEXLEY	Oxleas Performance reports			tcs 34 (G5)		Rate of 'did not attends'	Percentage appointments that were DNAs in all clinics (including home visits) on RiO, based on 11/12 KPI	PLAN	10.71%	10.71%	10.71%	10.71%	10.71%	10.71%	10.71%	10.71%	10.71%	10.71%	Oxleas supplied data via RiO Base line to be established as stated on the Oxleas KPI report		
BEXLEY	Pauline Holmes BEXLEY COUNCIL			tcs 35		Home equipment delivery	The percentage of completed referrals for home equipment within seven days.	PLAN	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	Reported by - Pauline Holmes, Community Equipment Store.		
???	UNIFY - SLHT	PHQ29 (SQU01)				VTE Risk assessment	% of all adult inpatients who have had a VTE risk assessment on admission to hospital using the clinical criteria of the national tool (SLHT)	PLAN	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	Reported at provider level only on UNIFY showing SLHT (baseline March 2011 80.88%)	Jan not available on UNIFY 12/03/13	
PROVIDER	LAS Reports	PHS13 (SRS17)			VSC14	Ambulance Urgent & Emergency Journeys	Number of urgent and emergency journeys via ambulance	PLAN (11/12 Act)	1274	1912	1927	1958	1885	1945	2122	1985	2194	2076	Reported on the LAS Monthly reports	Reports due approx 21st following month	
PROVIDER	LAS Reports	PHQ01 (HQU03_01)				Ambulance quality - Cat A response times	Cat A response within 8 mins	PLAN (11/12)	75.00%	75.00%	75.00%	75.00%	75.00%	75.00%	75.00%	75.00%	75.00%	75.00%			
		PHQ02 (HQU03_02)					Cat A response within 19 mins	PLAN (11/12)	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%			
		C60					Cat C response within 60 mins	PLAN	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%			
PROVIDER	NHS London SLHT	PHQ23			T3	A&E 4 Hour Waits	Number of patients waiting Over 4 Hours - Type 1 & 3 (SLHT)	PLAN	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	Jan reported by NHS London daily report, Pru 91.52%, QMS 100%, QEH 93.08%		
PROVIDER	Open Exeter/ UNIFY/Cancer Network Reports	HQU14			VSA08	Cancer 2 week (aggregate measures)	2 week wait - % seen in 2 weeks of all urgent referrals & referrals for breast symptoms where cancer is not initially suspected	PLAN	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	Data extracted from the National Exere Cancer Waits system - December 20 Breaches - 19 at SLHT 9 Breast, 2 Gynae, 2 LGI, 5 Skin, 1 Breast NSI, 1 at GUYS 1 Head & Neck	Data available approx 4 weeks following the close of each month No Operational Standard. Currently the Spine Directory Service is being populated with CCG codes. These are replacing the current PCT codes. This is being rolled out across all PCTs during February/March. As a result CWT will no longer be able to populate the PCT as the initial record is created - you will increasingly see PCT 'UNKNOWN' as you create new records. The intention is to retrospectively populate the PCT field when the next monthly reports are run on 8 March 2013, thus allowing Commissioner reports to run as usual.	
PROVIDER		HQU15			VSA13	Cancer 62 days (aggregate measures)	62 day wait - % treated in 62 days from GP referral, consultant referral and referral from screening programme	PLAN	86.00%	86.00%	86.00%	86.00%	86.00%	86.00%	86.00%	86.00%	86.00%	86.00%	Data extracted from the National Exere Cancer Waits system - November 3 Breaches - 2 at SLHT, 1 Skin, 1 Uro, 1 at DARTFORD Urological		
PROVIDER/ CLUSTER	Open Exeter/ UNIFY/Cancer Network Reports	PHQ24 (SQU05_01)				Cancer waits (all 9 measures)	Percentage of patients seen within two weeks of an urgent GP referral for suspected cancer	PLAN	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	Data extracted from the National Exere Cancer Waits system - December 19 Breaches - 18 at SLHT 9 Breast, 2 Gynae, 2 LGI, 5 Skin, 1 at GUYS 1 Head & Neck	Data available approx 4 weeks following the close of each month No Operational Standard. Currently the Spine Directory Service is being populated with CCG codes. These are replacing the current PCT codes. This is being rolled out across all PCTs during February/March. As a result CWT will no longer be able to populate the PCT as the initial record is created - you will increasingly see PCT 'UNKNOWN' as you create new records. The intention is to retrospectively populate the PCT field when the next monthly reports are run on 8 March 2013, thus allowing Commissioner reports to run as usual.	
PROVIDER/ CLUSTER		PHQ25 (SQU05_02)					Percentage of patients seen within two weeks of an urgent referral for breast symptoms where cancer is not initially suspected	PLAN	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	93.00%	Data extracted from the National Exere Cancer Waits system - December 1 Breach - 1 at SLHT		
PROVIDER/ CLUSTER		PHQ03 (SQU05_03)					Percentage of patients receiving first definitive treatment for cancer within 62-days of an urgent GP referral for suspected cancer	PLAN	85.00%	85.00%	85.00%	85.00%	85.00%	85.00%	85.00%	85.00%	85.00%	85.00%	Data extracted from the National Exere Cancer Waits system - December 3 Breaches - 2 at SLHT, 1 Urological, 1 Skin, 1 at Dartford, 1 Urological		
PROVIDER/ CLUSTER		PHQ04 (SQU05_04)					Percentage of patients receiving first definitive treatment for cancer within 62-days of referral from and NHS Cancer Screening Service	PLAN	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	Data extracted from the National Exere Cancer Waits system - No data for December - SEE NOTE		
PROVIDER/ CLUSTER		PHQ05 (SQU05_05)			VSA13		Percentage of patients receiving first definitive treatment for cancer within 62-days of a consultant decision to upgrade their priority status	PLAN	85.00%	85.00%	85.00%	85.00%	85.00%	85.00%	85.00%	85.00%	85.00%	85.00%	85.00%		Data extracted from the National Exere Cancer Waits system - No data for December - SEE NOTE
PROVIDER/ CLUSTER		PHQ06 (SQU05_06)					Percentage of patients receiving first definitive treatment within one month of a cancer diagnosis	PLAN	96.00%	96.00%	96.00%	96.00%	96.00%	96.00%	96.00%	96.00%	96.00%	96.00%	96.00%		Data extracted from the National Exere Cancer Waits system - No data for December - SEE NOTE
PROVIDER/ CLUSTER		PHQ07 (SQU05_07)			VSA11		Percentage of patients receiving subsequent treatment for cancer within 31-days where that treatment is Surgery	PLAN	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%		Data extracted from the National Exere Cancer Waits system - No data for December - SEE NOTE
PROVIDER/ CLUSTER		PHQ08 (SQU05_08)			VSA12		Percentage of patients receiving subsequent treatment for cancer within 31-days where that treatment is an Anti-Cancer Drug Regime	PLAN	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%		Data extracted from the National Exere Cancer Waits system - No data for December - SEE NOTE
PROVIDER/ CLUSTER		PHQ09 (SQU05_09)			VSA12		Percentage of patients receiving subsequent treatment for cancer within 31-days where that treatment is a Radiotherapy Treatment Course	PLAN	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%	94.00%		Data extracted from the National Exere Cancer Waits system - No data for December - SEE NOTE
BEXLEY	Exeter Cancer Screening statistics	SQU22			VSA15	All women to receive results of cervical screening tests within two week	Percentage of women with an expected date of delivery for their cervical screening test result within 14 days of the test being taken	PLAN	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	98.00%	Exeter Cancer Screening Stats & SEL Scorecard supplied by Tess		
BEXLEY	Jane McGuane, Screening, Bromley PCT - Public Health	ZZZ06				Breast screening Percentage Uptake	Breast screening Percentage Uptake	PLAN	70.00%	70.00%	70.00%	70.00%	70.00%	70.00%	70.00%	70.00%	70.00%	70.00%	Data from - Screening, Emergency Planning & Health Protection Administrator Bromley PCT - Public Health	Plans and activity supplied SEL Scorecard supplied by Bromley & Tess, have chased the Sept onwards data	
BEXLEY	Exeter Cancer Screening statistics, SEL Cancer Screening Programme	ZZZ06				Breast Screening Programme SEL - Round Length	Percentage within target of 36 months	PLAN	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.00%	95.00%	95.00%	95.00%	Screening Stats supplied by Teresa Salami-Adeti or Screening, Emergency Planning & Health Protection Administrator Bromley PCT	Plans and activity supplied SEL Scorecard supplied by Bromley & Tess, no data has been supplied from Sept onwards	
CLUSTER	Emma Wallis SECTOR	SQU09			VSB18	Access to NHS dentistry	Current 24 month measure	PLAN	114469	114836	115040	115253	115419	115569	115696	115823	115940	115996	Data supplied by Emma Wallis at Cluster, Year End below plan by 3.83%		
CLUSTER	UNIFY / Contracted Providers / MAR Return	SRS09				Daycase rate	Proportion of elective FFCEs which are for daycases.	PLAN CUM	79.06%	79.05%	79.05%	79.05%	79.05%	79.06%	79.06%	79.06%	79.05%	79.05%	Activity from MAR report on UNIFY	Jan due > 22/02/13	
CLUSTER	LA Reports http://www.dh.gov.uk/en/Publicationsandstatistics/Statistics/PerformanceandStatistics/AcuteandNon-AcuteDelayedTransfersofCare/index.htm	SRS10	NI 131	tcs 21	VSC01	Delayed Transfers of Care (Acute & MH)	Delayed Transfers of Care (Acute) - Comm measure is no of delays rate per 100,000 population. Prov measure is no delays as a proportion of a count of activity or beds (Supplied by Cluster on their Performance Report)	ACTUAL	2	13	10	8	10	5	10	10	11	N/A	Activity taken from DoH KPI report		
							Delayed Transfers of Care (MH) - Comm measure is no of delays rate per 100,000 population. Prov measure is no delays as a proportion of a count of activity or beds (Supplied by Cluster on their Performance Report)	ACTUAL	2	2	3	3	7	2	3	5	5	N/A			

BEXLEY	Oxleas			tcs 26 (AS1)		Screening for anxiety and depression - The percentage of patients on a caseload who have been screened for anxiety and depression.	% Patients on caseload who have been screened for anxiety and depression	PLAN	80%	80%	80%	80%	80%	80%	80%	80%	80%	Data supplied by Oxleas on KPI reports - Base line & threshold to established after 3 months	Oxleas unable to supply data from August					
								ACTUAL	N/A	N/A	100.00%	100.00%	50.00%	N/A	N/A	N/A	N/A			N/A				
BEXLEY	Oxleas			tcs 24 (OOH2)		Measuring improvement using a validated assessment tool	% of patients on a caseload achieving improvement as measured using a validated assessment tool appropriate to the scope of the practice.	PLAN	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	Data supplied by Oxleas on KPI reports - Base line and activity will not be available until after July						
								ACTUAL	N/A	N/A	N/A	100.00%	100.00%	86.00%	79.00%	94.74%	N/A			N/A				
BEXLEY	Oxleas			STROKE 1		Stroke KPI's	% of patients contacted within 1 working day of discharge	PLAN	80%	80%	80%	80%	80%	80%	80%	80%	80%	Data supplied by Oxleas with thier KPI reports						
				ACTUAL				100%	91%	100%	100%	100%	100%	100%	100%	100%	N/A							
				STROKE 2				% of patients contacted within 3 working day of discharge	PLAN	80%	80%	80%	80%	80%	80%	80%	80%			80%	80%			
				ACTUAL					43%	80%	100%	88%	100%	100%	90%	89%	100%			N/A				
				STROKE 3					% of patients referred by GP assessed within 3 working day of discharge	PLAN	80%	80%	80%	80%	80%	80%	80%			80%	80%	80%		
				ACTUAL						0%	100%	100%	100%	N/A	N/A	N/A	N/A			N/A	N/A			
				STROKE 4						% of patients with a set of short and long term goals	PLAN	90%	90%	90%	90%	90%	90%			90%	90%	90%	90%	
				ACTUAL							85%	100%	100%	100%	100%	100%	100%			100%	100%	N/A		
				STROKE 5							% of discharge letter to GP with a copy to the patient within 7 days of discharge	PLAN	100%	100%	100%	100%	100%			100%	100%	100%	100%	100%
				ACTUAL								N/A	N/A	22%	100%	100%	100%			100%	100%	100%	N/A	
BEXLEY	Michael Boyce / Julie Witherall	PHS04				Delivery of QIPP Savings	% QIPP delivery (savings and re-investment) in 2012/13 and QIPP for 2012/13 to 2014/15, including demonstrable link to workforce and activity.					PLAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	NEW TARGET - Data Supplied by Cluster Performance report		
												ACTUAL	N/A	N/A	N/A	83%	83%	80%	89%	91%	92%			N/A

QUARTERLY

BEXLEY / CLUSTER SUBMISSION (RESPONSIBLE)	DATA SOURCE	CODE 12/13 (11/12)	Joint Targets with LA Codes	Community Indicator Target Codes (ics***) & Oxleas KPI Codes	Maps to VS or PSA Targets?	Measure	Definition	ACTUAL/PLAN	Q1	Q2	Q3	COMMENTS	Next expected due date/Comments
BEXLEY	Jane McGuane, Screening, Bromley PCT - Public Health	ZZZ02				Cervical Screening	Percentage Rolling Cervical Coverage data per quarter - Women aged (25-64 - 5 years since last adequate test)	PLAN ACTUAL	80.00% 81.18%	80.00% 81.29%	80.00% N/A	Data from - Screening, Emergency Planning & Health Protection Administrator Bromley PCT - Public Health. (Q1 12/13 Bromley 81.06%, Greenwich 75.79%)	Plans and activity supplied SEL Scorecard supplied by Bromley & Tess (Q2 due approx Jan 12)
BEXLEY	Jane McGuane, Screening, Bromley PCT - Public Health	ZZZ01				Breast Screening	Rolling Breast Screening Coverage data per quarter - Women (age 50 -70 Screened within last 3years)	PLAN ACTUAL	70.00% 72.72%	70.00% N/A	70.00% N/A	Screening Stats supplied by Teresa Salami-Adeti or Screening, Emergency Planning & Health Protection Administrator Bromley PCT. (Q1 12/13 Bromley 71.69%, Greenwich 61.94%)	Plans and activity supplied SEL Scorecard supplied by Tess (Q1 12/13 was due approx Jan 13 from Bromley), have chased the data
CLUSTER	Exeter Cancer Screening statistics, SEL Cancer Screening Programme	SQU20			VSA09	Breast screening	Extension of breast screening program to women aged 47-49 and 71-73	PLAN ACTUAL	30.00% 33.30%	30.00% 27.40%	30.00% 25.49%	Data extracted from the Cancer Screening area on Exeter	
CLUSTER	Exeter Cancer Screening statistics, SEL Cancer Screening Programme	SQU21			VSA10	Bowel screening Exten	Extension of bowel screening program to men and women aged 70 up to 75 birthday	PLAN ACTUAL	50.40% 3.66%	50.70% 3.66%	51.00% 4.08%	Data extracted from the Cancer Screening area on Exeter	Plans and activity supplied SEL Scorecard supplied by Bromley & Tess
CLUSTER	Exeter Cancer Screening statistics	ZZZ07				Bowel screening	Bowel Screening - Uptake Bowel Screening - Positivity	PLAN ACTUAL PLAN ACTUAL	60.00% 55.36% 1.53% 1.22%	60.00% 52.67% 1.53% 1.22%	60.00% N/A N/A N/A	Screening Stats supplied by Teresa Salami-Adeti via NHS Bowel Screening Prog reports or SEL Scorecard	Plans and activity supplied SEL Scorecard supplied by Bromley & Tess, have chased the Q2 data
BEXLEY	Exeter Cancer Screening statistics, SEL Cancer Screening Programme	ZZZ03				Colonoscopy screening	Percentage Colonoscopy Waiting Times - Urgent (High Grades) < 2 weeks Percentage Colonoscopy Waiting Times - Routine (Low Grades) < 4 weeks	PLAN ACTUAL QMS ACTUAL PRUH ACTUAL QEH PLAN ACTUAL QMS ACTUAL PRUH ACTUAL QEH	80.00% 100.00% 100.00% 83.00% 90.00% 100.00% 75.00% 98.00%	80.00% 100.00% 100.00% 77.00% 90.00% 99.00% 62.00% 92.00%	80.00% N/A N/A N/A 90.00% N/A N/A N/A	Data from - Screening, Emergency Planning & Health Protection Administrator Bromley PCT - Public Health	Plans and activity supplied SEL Scorecard supplied by Bromley, have chased the Q2 figures
CLUSTER	Acute Provider data / VSMR Local Information Systems	SQU06_01 SQU06_02			VSA14 VSA14	Stroke indicator	Proportion of people who have had a stroke who spend at least 90% of their time in hospital on a stroke unit Proportion of people at high risk of Stroke who experience a TIA are assessed and treated within 24 hours	PLAN ACTUAL PLAN ACTUAL	80.00% 90.83% 60.00% 35.00%	80.00% 90.70% 60.00% 70.00%	80.00% 87.23% 60.00% 66.67%	This target is now reported by Cluster This target is now reported by Cluster	Q4 IPMR return due between 18 -25 May 13 Q4 IPMR return due between 18 -25 May 13
CLUSTER / PRIMARY CARE	Emma Wallis SECTOR					Dental contracts DC01	Volume of units of dental activity (UDAs) commissioned as at the end of each quarter, for the preceding 12 months.	PLAN ACTUAL	315897 282123	315897 281771	315897 285023	Extracted from the NHS Performance dashboard, or DC01 return on UNIFY	
BEXLEY	Oxleas Local Information Systems			ics 42 (G13)		'Safeguarding Adults' training	The percentage of eligible staff who have completed mandatory training in adult protection in the last 12 months.	PLAN ACTUAL	83.00% 87.00%	83.00% 90.00%	83.00% 94.00%	Oxleas supply in their Performance from their KPI report	
BEXLEY	Oxleas Local Information Systems			ics 43 (G12)		Infection control training	The percentage of eligible staff who have completed mandatory training in infection control in the last 12 months.	PLAN ACTUAL	80.54% 88.00%	80.54% 90.00%	80.54% 93.00%	Oxleas supplied Plan & Actual Performance from their KPI report	
BEXLEY	Oxleas - Stephen Francis & MIND for IAPT	PHQ10 (SQU13)				Mental health measures - EI	The number of new cases of psychosis served by early intervention teams year to date	PLAN (CUMULATIVE) ACTUAL (Cumulative)	7 5	14 16	21 20	Extracted from the DoH Performance Statistics web site and UNIFY	Q4 due approx end of May 13
BEXLEY	(http://www.dh.gov.uk/en/Publicationsandstatistics/Statistics/Performanceandstatistics/MentalHealthCommunityTeamsActivity/index.htm)	PHQ11 (SQU14)				Mental health measures - CR/HT	Commissioner measure is number of episodes, provider measure is % of inpatient admissions that have been gatekept by CR/HT	PLAN ACTUAL	95.00% 81.53%	95.00% 75.68%	95.00% 71.11%	Extracted from the DoH Performance Statistics web site and UNIFY	Q4 due approx end of May 13
BEXLEY		PHQ12 (SQU15)				Mental health measures - CPA	The proportion of people who were followed up within 7 days of discharge from CPA who were followed up within 7 days of discharge from CPA	PLAN ACTUAL	0.00% 94.44%	95.00% 96.97%	95.00% 94.83%	Extracted from the DoH Performance Statistics web site and UNIFY	Q4 due approx end of May 13
BEXLEY		PHQ13 (SQU16)			VSC02	Mental health measures - IAPT	The proportion of people who receive psychological therapies (SQU16_01 / SQU16_02)	PLAN ACTUAL	1.16% 0.74%	1.71% 0.83%	2.05% 0.74%	Actuals supplied by Sam Irving at MIND	Q4 IPMR return due between 18 -25 May 13
BEXLEY	Jo Woodvine/ NHS Info Centre/ Clare Ross / GP Practices (Kitemark data)	PHQ30 (SQU18)	NI 123			Smoking Quitters	Number of 4-week smoking quitters that have attended NHS Stop Smoking Services	PLAN ACTUAL	346 349	380 300	354 N/A	Data & comment supplied by Jo Woodvine. As you know our target for 2012/13 is to support 1615 successful four week quitters. During Q2 Bexley Stop Smoking Service has supported 300 smokers to quit. Our trajectory for Q2 was to support 380 successful quits and therefore we will be Red for this quarter. This is not unusual during Q2 as historically this is a poor performing quarter and there is always a seasonal variation in attempts to stop smoking. Most successful quits occur during Q4. However, we will need sustained effort during the remainder of Q3 to make up the additional numbers required to bring us back on track to reach our annual target. The Stoptober Campaign should have made an impact on performance but this will not be known until figures are collated for Q3 (mid-February 2013). In the meantime, I will be writing to all GP practices and those pharmacies offering smoking cessation support, to inform them of their current performance against their individual targets and to encourage them to continuing to offer all smokers support to quit.	Data due approx 10 week after close of each quarter
PROVIDER/ CLUSTER	David Parkins/ Bromley PCT/ QAF	SQU23				Diabetic retinopathy screening	Percentage of eligible people offered screening for the early detection (and treatment if needed) of diabetic retinopathy in the previous twelve months	PLAN ACTUAL	100% 103.20%	100% 102.31%	100% 101.01%	Data supplied by Agnes Marossy at Bromley PCT and approved by D Parkins. Submitted by NHS London onto UNIFY on our behalf	Q4 IPMR return due between 18 -25 May 13
BEXLEY	Clare Ross / Local Information Systems	PHQ31 (SQU27)			VSC23	Coverage of NHS Health Checks	% people ages 40-74 who have received a health check % people ages 40-74 who have offered a health check	PLAN CUM ACTUAL CUM PLAN ACTUAL	5.00% 6.79% 1.65% 2.70%	10.14% 17.25% 3.50% 6.60%	15.43% 23.33% 5.56% 9.79%	Data taken from the practice Kitemark returns. All practices supplied data for Q3. Reported as cumulative position.	Q4 IPMR return due between 18 -25 May 13
BEXLEY	Oxleas Local Information Systems			ics 22 (OOH10)		Falls in a community setting	The number of falls in a community setting as a percentage of the total number of patients on a caseload. Baseline 11/12	PLAN ACTUAL	21 13	21 32	21 6	Oxleas supplied Actual Performance from their KPI report, no baseline established	
CLUSTER	Contracted Acute Providers	SQU12	NI 126		VS06	Maternity 12 weeks	% women who have seen a midwife by 12 weeks and 6 days of pregnancy	PLAN ACTUAL	90.00% 87.19%	90.00% 91.47%	90.00% 82.98%	IPMR data submitted by Cluster. Structure of target amended in line with guidance allowing time lag between ante natal care and delivery	Q4 IPMR return due between 18 -25 May 13
CLUSTER	Contracted Acute Providers				PSA06a	Infant mortality: Smoking during pregnancy	Number of women known to be smokers at time of delivery	PLAN ACTUAL	15.00% 7.27%	15.00% 10.91%	15.00% 11.78%	IPMR data submitted by Cluster - 09/10 PLANS	Q4 IPMR return due between 18 -25 May 13
CLUSTER	Contracted Acute Providers				PSA06b	Infant mortality: BF at the time of delivery	Number of women known to be breast feeding at time of delivery	PLAN ACTUAL	80.00% 84.86%	80.00% 74.52%	80.00% 80.47%	IPMR data submitted by Cluster - 09/10 PLANS	Q4 IPMR return due between 18 -25 May 13
BEXLEY	GP Practices	SQU19			ics 08	Breastfeeding at 6-8 weeks	Prevalence of breastfeeding at 6-8 wks after birth	PLAN ACTUAL	48.37% 48.58%	48.37% 42.02%	48.37% 49.41%	Data no longer available on Kitemark Return - Q3 data supplied from 27 practices	Q4 IPMR return due between 18 -25 May 13
BEXLEY	Local Information Systems Oxleas			ics 16 (CS10) ics 16 (CS19) ics 16 (CS10)		Safeguarding children training	Percentage of staff who have received mandatory child protection training (as per local training policy) Level 1 Percentage of staff who have received mandatory child protection training (as per local training policy) Level 2 Percentage of staff who have received mandatory child protection training (as per local training policy) Level 3	PLAN Level 1 ACTUAL Level 1 PLAN Level 2 ACTUAL Level 2 PLAN Level 3 ACTUAL Level 3	80.00% 88.00% 80.00% 91.00% 80.00% 81.00%	80.00% 94.00% 80.00% 93.00% 80.00% 81.00%	80.00% 98.00% 80.00% 96.00% 80.00% 88.00%	Oxleas provided Plan & Actual from their KPI Performance report	
BEXLEY	Khushbu Lalwani / GP Practices			ics 11	VS010	Individuals who complete immunisation	Number of children aged 1 who have been immunised for Diphtheria, Tetanus, Polio, Pertussis, Haemophilus influenza type b (Hib) - (DTaP/IPV/Hib) *3 Number of children aged 2 who have been immunised for Pneumococcal infection (PCV) BOOSTER Immunisation rate for children aged 2 who have been immunised for Haemophilus influenza type b (Hib), meningitis C (MenC) - (Hib/MenC) BOOSTER Immunisation rate for children aged 2 who have been immunised for measles, mumps and rubella (MMR1) Immunisation rate for children aged 5 who have been immunised for Diphtheria, Tetanus, Polio, Pertussis (DTaP/IPV) PRE SCHOOL Immunisation rate for children aged 5 who have been immunised for measles, mumps and rubella (MMR) BOOSTER	PLAN ACTUAL PLAN ACTUAL PLAN ACTUAL PLAN ACTUAL	95.00% 94.28% 90.00% 89.05% 90.00% 91.37% 90.00% 88.02% 90.00% 97.43% 90.00% 92.68%	95.00% 94.84% 90.00% 92.24% 90.00% 89.45% 90.00% 90.06% 90.00% 96.23% 90.00% 88.44%	95.00% 0.00% 90.00% 0.00% 90.00% 0.00% 90.00% 0.00% 90.00% 0.00% 90.00%	Reporting Bexley figures which can be validated against practice data. Data reported to the Health Protection Agency	Q3 due approx 28/02/2013

BEXLEY	Oxleas			CS8	Team visitors - hearing monitors (including New Born hearing, screening and breast feeding)	Percentage of new birth Health Visitor visits carried out to Bexley Babies within 14days	PLAN	85.00%	85.00%	85.00%	Data supplied by Oxleas on the KPI monthly report
							ACTUAL	69.00%	84.00%	86.00%	
BEXLEY	SAS return (LA)		NI 125		OOH12	Independence for older people	PLAN		78.50%		Data supplied by Oxleas on KPI reports
							ACTUAL		86.00%		
BEXLEY				tcs 28 (AS3)		% of patients on an End of Life care pathway who have a personalised care plan	PLAN	N/A	N/A	N/A	
	Oxleas						ACTUAL	45.00%	53.00%	N/A	Data supplied by Oxleas on KPI reports - baseline should be available after Q2
BEXLEY				tcs 28 (AS4)		% of patients on an End of Life care pathway who died in their preferred place of death	PLAN	N/A	N/A	N/A	
							ACTUAL	88.00%	100.00%	100.00%	
BEXLEY				tcs 18 (AS5)		% of venous leg ulcer wounds healed within 12 months from start of treatment	PLAN		N/A		
	Oxleas						ACTUAL		46.00%		Data supplied by Oxleas on KPI reports - No Base line established
BEXLEY				tcs 18 (AS6)		% of venous leg ulcer wounds healed within 12 to 24 weeks from start of treatment	PLAN		N/A		
							ACTUAL		39.00%		
BEXLEY				tcs 07 (AS7)		% of patients with leg ulcer on DN caseload who where assessed for nutritional requirements	PLAN		N/A		
	Oxleas						ACTUAL		100%		Data supplied by Oxleas on KPI reports - No Base line available
BEXLEY				tcs 10 (CS7)		Postnatal depression in mothers	PLAN	100.00%	100.00%	100.00%	
	Oxleas						ACTUAL	100.00%	100.00%	100.00%	Data supplied by Oxleas on KPI reports - Base line and activity should be available after Q2
BEXLEY				tcs 15 (CS11)		Health assessments for children who are looked after	PLAN	N/A	N/A	N/A	
	Oxleas						ACTUAL	99.00%	93.00%	92.00%	Data supplied by Oxleas on KPI reports - Base line will not be available until after Q2

