



Governing Body (Public) Meeting

DATE: 28 February 2013

Title	Community Health Services Contracts Update	
Recommended action for the Governing Body	That the Governing Body: 1. Note the update on the Community Health Services Contracts	
Executive Summary		
Which objective does this paper support?	Patients: Improve the health and wellbeing of people in Bexley in partnership with our key stakeholders	Yes
	People: Empower our staff to make BCCG the most successful CCG in (south) London	
	Pounds: Delivering on all of our statutory duties and become an effective, efficient and economical organisation	Yes
	Process: Commission safe, sustainable and equitable services in line with the operating framework and which improves outcomes and patient experience	Yes
Organisational implications	Key Risks (corporate and/or clinical)	
	Equality and Diversity	
	Patient impact	
	Financial	
	Legal Issues	
	NHS constitution	

Consultation (Public, member or other)	Not Applicable	
Audit (Considered / Approved by Other Committees / Groups)		
Communications Plan	Not Applicable	
Author	Alan Luke, Assistant Director, Health Commissioning and Contracting	
	Clinical Lead	Executive Sponsor Sarah Valentine
Date	5 February 2013	

1. Introduction

This report is intended to provide an update for BCCG about the contracts commissioned under the NHS Standard Contract for Community Services.

2. Contracts Update

Community Health Services

Performance against KPI is very good, especially the UCC A&E indicators against the backdrop of continued growth in demand of the UCC services and with only three KPIs which are outliers. Of these an investigation into cancellation of appointments which had been over the threshold of <3% since August 2012 revealed that since August District nursing have been utilising a new field on Rio when a patients appointment is reallocated to HCP. Oxleas are unable to adjust the figure as nationally defined Rio field. Actual for November and December with these cancellations removed is 2%.

Recording of ethnicity has been consistently below the 90% threshold since August (Nov 70.2% and December 72.33%) Work is underway to improve the recording of ethnicity in District Nursing and Health Visiting which is where the main areas of low recording are.

Number of high risk children <5 years old followed up compared to number of Red and Amber A&E slips received is below the 90% threshold for December at 89% down from 90% and 93% in the previous 2 quarters.

The Community Services Contract provided by Oxleas shows overall performance being 26% over planned performance YTD (2012-13). Over-performing activity is reported in Night Nursing, Twilight Nursing, District Nursing, Health Visiting and Urgent Care Centre services.

A contract meeting was held with Oxleas on 11 January 2013 to discuss 2013-14 commissioning intentions including and a further meeting held on 12 February 2013, focussed on District Nursing provision. We have informed Oxleas of our intention to extend the provision of the daytime Urgent care centre for a further period of twelve months from 1 April 2013. Dr Belinda Coker has met with Oxleas to discuss the provision of Tier 2 Anti-coagulation Services at the UCC.

We also propose to incorporate the Integrated Care services, into the Community Health Services in 2013-14 as the additional services being commissioned impacts on current service lines within the Community Health Services contracts, such as Virtual Wards, Care Navigation, Step Up and Step Down and Community Rehabilitation services.

We have received the review of the Oxygen use within the borough, undertaken by Oxleas and this is attached as Appendix 1 to this report.

Specialist Children's Services

Performance in specialist children's services is generally good. There are some issues with vacancy rates on the high side – but in very small services one vacancy can give rise to this. The waiting times for autism assessment are unacceptably high and SLHT have an action plan to address. PDR compliance is high across all teams. Mandatory training in the Children's Nursing Team needs focus.

Work has commenced on the due diligence process for the transfer of the SCS to Oxleas in accordance with TSA recommendations

Greenwich and Bexley Hospice

The CQC carried out an inspection of the hospice in January 2013 and found the service met all standards including; respecting and involving people who use services, Care and welfare of people who use services, safeguarding people who use services from abuse, staffing and assessing and monitoring the quality of service provision. The one concern which the CQC felt may present a risk was the lack of a finalised mandatory training policy and confirmed training sessions for staff in 2013.

Prosthetics and Orthotics

The Prosthetics Services will be commissioned by the NHS Commissioning Board, Specialised Services Group from the 1 April 2013. This would impact on the service commissioned from Kent and Medway Partnership Trust and Guys and St. Thomas' Trust (Bowley Close), which will be terminated and disaggregated respectively.

Cancer of Head and Neck

The service has performed well consistently except for 2 KPI's which are RAG rated amber. These are:

1. OOH services, risk assessments should be completed for all service users and any high risk flagged with all OOH services. Information from OOH services should be fed back to CHANT and updated in patient records. This is being addressed via the CQUIN for the current year.
2. OOH discharge planning is amber due to the impact of Greenwich currently having no dietetic service to discharge to. This potential problem is averted as Bexley currently commissions a dietetic service.

The Commissioning responsibility is likely to transfer to the NHS Specialised Commissioning Group from 1 April 2013.

Dietetics Service

The contract for the provision of Dietetics was extended from 16 January to 31 March 2013, as the procurement of the Nutritional Supplies services is not yet completed. Performance of the service is good overall. There is a service development and improvement plan in place.

Pulmonary Rehabilitation

The service has performed well consistently receiving an average of 18 referrals per month with positive patient experience feedback and post rehabilitation results.

AQP Services

Adult Hearing Services are being implemented across the borough, following the approval of contract awards for the service providers who qualified.

Mobilisation of providers for the Tier 1 Anti-coagulation service and Termination of Pregnancies Services are being undertaken at the moment. Officers in Bexley are taking part in these mobilisation events, while we await formal approval of contract award for these services.

3. Transition Update

Transfer Scheme

Annex 2 and 3 of the Transfer Scheme for Bexley Care Trusts was submitted to NHS SE London on 24 January 2013 for submission to the DH. The Transfer Scheme has been

considered by the Audit and Integrated Governance Committee and submitted to the Governing Body for approval as a Receiver.

Handover

Handover discussions have been held with LB of Bexley and colleagues in Bexley will be attending a handover meeting with the NHS Commissioning Board on 21 February 2013.

Notice Letters

All providers of services to Bexley Care Trust have been notified of the changes.

Derogation Applications

The outcome of applications for Derogation of Contracts, where an extension of contract is required beyond 31 March 2013, has been received from NHS SEL and is shown in Appendix 1 of the report. We have provided clarification where required.

4. Head of Community Contracts

Anjum Fareed has been appointed as Interim Head of Community Contract while recruitment to the substantive post is undertaken.

Appendix 1: List of Approved Derogation Applications

Reference	Cluster	PCT name	Subject	Cluster Comments (Claire Hornick)	Ready to be approved?
DER58	SEL	Bexley Care Trust	NHS Standard Bilateral Mental Health & Learning Disability Services	NHS Contract	P
DER59	SEL	Bexley Care Trust	NHS Standard Multi-lateral Mental Health & Learning Disability Services Contract	NHS Contract	O
DER60	SEL	Bexley Care Trust	NHS Standard Contract for Community Services	NHS Contract	O
DER61	SEL	Bexley Care Trust	NHS Standard Contract for Community Services	NHS Contract	O
DER62	SEL	Bexley Care Trust	NHS Standard Contract for Community Services	NHS Contract	O
DER63	SEL	Bexley Care Trust	Service Level Agreement	Agreed that all LES values range from £500 to £15k total budget value. All agreed by	P

				David Sturgeon - Director of Primary Care for the NCB to extend. CCGs all engaged and the same with the Local Authorities.	
DER78	SEL	Bexley Care Trust	GP Local Enhanced Services	To be discussed - cost and volume, budget in all cases £500 to £15k	P
DER79	SEL	Bexley Care Trust	Service Level Agreement	Supported by CCG and local authority value: tbc by Aji	O
DER80	SEL	Bexley Care Trust	NHS Standard Contract for Community Services	NHS Contract	O
DER81	SEL	Bexley Care Trust	Enteral Feed Supply	Awaiting reply Aji - CCG support the extension Value of the contract is: Part C not relevant as it is a non-clinical contract:	O

DER88	SEL	Bexley Care Trust	Pharmaceutical Local Enhanced Services	Agreed that all LES values range from £500 to £15k total budget value. All agreed by David Sturgeon - Director of Primary Care for the NCB to extend. CCGs all engaged and the same with the Local Authorities.	P
DER90	SEL	Bexley CT & Bromley & Greenwich PCTs	Ophthalmic Local Enhanced Services	Agreed that all LES values range from £500 to £15k total budget value. All agreed by David Sturgeon - Director of Primary Care for the NCB to extend. CCGs all engaged and the same with the Local Authorities.	P
DER145	SEL	Bexley	Together (MH) Alternative to Care- SLA	Value is only £15 and is supported by the CCG Part C not applicable	P

DER146	SEL	Bexley	First Step Trust (MH - Employment & Social Inclusion Service)	Extension approved by CCG Part C not required	P
DER147	SEL	Bexley	Orthotics & Prosthetics Services	NHS Standard Contract	O
DER148	SEL	Bexley	Orthotics & Prosthetics Services	NHS Standard Contract	O
DER155	SEL	Bexley	Northumberland Health MC - Minor Injuries	NHS Standard Contract	O
DER156	SEL	Bexley	Specialists Children's Services Contracts	NHS Standard Contract	O

DER157	SEL	Bexley	Homecare Drug Supply & Delivery	End date 31st March 2013 The benefit is that the contract will be moved to the acute Trust once the Special Administrator allows so it's a service continuity requirement that is beyond our control	P
DER158	SEL	Bexley	Bellegrove Road Surgery	LMC and CCG and GP supported	P
DER159	SEL	Bexley	Busted Wood Surgery	LMC and CCG and GP supported	P
DER160	SEL	Bexley	Crook Log surgery	LMC and CCG and GP supported	P
DER161	SEL	Bexley	Lakeside Medical Practice	LMC and CCG and GP supported	P
DER162	SEL	Bexley	Lyndhurst Medical Centre	LMC and CCG and GP supported	P
DER163	SEL	Bexley	Northumberland MC	LMC and CCG and GP supported	P
DER164	SEL	Bexley	Plas Meddyg Surgery	LMC and CCG and GP supported	P
DER165	SEL	Bexley	Sidcup Medical Centre	LMC and CCG and GP supported	P
DER166	SEL	Bexley	Slade Green Medical Practice	LMC and CCG and GP supported	P
DER167	SEL	Bexley	The Barnard Medical Practice	LMC and CCG and GP supported	P

DER168	SEL	Bexley	Albion Surgery	LMC and CCG and GP supported	P
DER200	SEL	Bexley Care Trust and Greenwich PCT	GP out of hours Opt out cover		P

Key

- ✓ Approved
- ✗ Not Yet Approved

The items in green are those contracts that are actually standard NHS agreements. You don't need permission to extend but the actual DH guidance is awaited on do you a) issue a new one year contract, or b) a revision notice

The items in yellow require further information