

Nick Relph
Managing Director
South London CSU
Lower Marsh
Lambeth
BY EMAIL

221 Erith Road,
Bexleyheath
Kent DA7 6HZ

020 8298 6211
Howard.stoate@bexley.nhs.uk
www.bexleyccg.nhs.uk

26th July 2013

Dear Nick

Re: Integrated Performance Report at Month 2

Our public Governing Body meeting took place on the afternoon of the 25th July 2013, at that meeting the members were presented with an extract of the above for month 2. The members were dismayed by the contents of the report particularly:

- the lack of real intelligence,
- the lack of a valid forecast outturn that would enable the members to take effective action (i.e. although a forecast outturn is given the text then says that it needs to be considered in light of possible challenges, or changes to coding and counting which are not valued),
- that a number of plans had not been finalised, and
- the inconsistencies that were contained within the report.

As a Governing Body it was recognised that as our professional advisers in this matter, you should be providing the Governing Body with robust information and intelligence that enabled the Governing Body to undertake its statutory duties on financial balance, and the members asked that I write to you formally to complain about this report, and to seek your assurance that:


1. The month 3 report will be completed and provided to our officers in a timely fashion.
2. That there will be no further inaccuracies in the report.
3. That the report will provide adequate levels of intelligence for a CCG to establish the likely forecast outturn financial position, to enable remedial action to be taken
4. That any potential alterations to coding, counting or challenges are valued within the report (with estimates of the likely impact of these) and that if this varies the potential forecast outturn position this is shown.
5. That any plans that have not been finalised are completed within the month.

The Governing Body also noted that the officers of the CCG, had over the past 2 months, lodged a series of complaints regarding the service, and that remedial action was

necessary by the CSU to ensure that the standards of service met those described within the service specification, and were in line with an adequate level of professional service expected by all CCGs.

I am therefore seeking your assurance to our Governing Body that these matters will be remedied urgently and an adequate level of service provided, to enable our Governing Body members to deliver on their statutory role in future.

Yours sincerely



Dr Howard Stoate
Chair