

Governing Body (public) meeting

DATE: 28 November 2013

Title	Decision Log from other Fora	
Recommended action for the Governing Body	<p>That the Governing Body:</p> <p>Note Decisions that have been made by the Governing Body in different fora or on behalf of the Governing Body</p>	
Executive Summary	<p>Sometimes decisions need to be made by the Governing Body in private session that “having regard to the confidential nature of the business to be transacted, which relates to financial and commercial issues upon which would be prejudicial to the public interest.” Section 1(2) of the Public Bodies (admission to Meeting) Act 1960</p> <p>NHS Bexley CCG endeavours to be as open and transparent as possible and therefore will report decisions that have been made in fora other than a public meeting at the most appropriate time.</p> <p>This report covers decisions made since the Governing Body meeting held on 26 September 2013 in relation to procurement decisions for:</p> <ul style="list-style-type: none"> • Procurement Award for MSK Prime Contractor • Re-procurement of RMBS (Referral Management Booking Service) 	
Which objective does this paper support?	<p>Patients: Improve the health and wellbeing of people in Bexley in partnership with our key stakeholders</p>	✓
	<p>People: Empower our staff to make BCCG the most successful CCG in (south) London</p>	✓
	<p>Pounds: Delivering on all of our statutory duties and become an effective, efficient and economical organisation</p>	✓
	<p>Process: Commission safe, sustainable and equitable services in line with the operating framework and which improves outcomes and patient experience</p>	✓
Organisational implications	<p>Key Risks <small>(corporate and/or clinical)</small></p>	N/A
	<p>Equality and Diversity</p>	No impact

	Patient impact	No impact
	Financial	N/A
	Legal Issues	N/A
	NHS constitution	N/A
Consultation (Public, member or other)	None appropriate	
Audit (Considered / Approved by Other Committees / Groups)	N/A	
Communications Plan	To be published as part of the Governing Body papers on the website.	
Author	Nabil Jamshed Corporate Governance & Risk Manager	
	Clinical Lead Dr. Howard Stoate	Executive Sponsor Simon Evans-Evans Director of Governance & Quality
Date	18 November 2013	

Governing Body Decisions log (for decision made whilst meeting in Private or via Chair's action)

Date of Decision	Authorised Person	Reason the Decision was not taken at a public Meeting	Title	Decision	Governing Body Notified	Agenda item at Governing Body (public) Meeting
14.11.2013	Governing Body	Commercially Sensitive	Procurement Award for MSK Prime Contractor	The award of the prime contractor contract to Kings Health Partners	14.11.2013	28.11.2013
14.11.2013	Governing Body	Timeliness of Decision	Re-procurement of RMBS (Referral Management Booking Service)	Approve the re-procurement of the Referral Management Booking Service (RMBS) from April 2014 via a joint procurement led by Greenwich CCG on behalf of Bexley and Greenwich CCGs	14.11.2013	28.11.2013

Governing Body (private) meeting

DATE: 14th November 2013

<p>Title</p>	<p>Re-procurement of the Referral Management Booking Service (RMBS) also known as the Patient Management Centre (PMC)</p>
<p>Recommended action for the Governing Body</p>	<p>That the Governing Body:</p> <p>Approve the re-procurement of the Referral Management Booking Service (RMBS) from April 2014 via a joint procurement led by Greenwich CCG on behalf of Bexley and Greenwich CCGs</p>
<p>Executive summary</p>	<p>A centralised Referral Management process has operated in Bexley since 2011. The Referral Management Booking Service (RMBS) is currently operated by Bexley Health Limited, who are contracted to operate the service until 31st March 2014.</p> <p>Re-procurement of the RMBS has previously discussed by the Governing Body who determined in March 2013 to extend current arrangements with the existing provider for a further 12 months, i.e. the financial year 2013/14.</p> <p>Bexley Health Limited also provide Referral Management services to Greenwich CCG who have also extended their previous contract to expire to the same timeframe of 31st March 2014.</p> <p>The current RMBS operated within Bexley has not achieved the expected level of challenged / rejected referrals through its clinical triage processes. The 'rejection rate' for Bexley referrals is around 3.7%.</p> <p>However it is noted that the similar process operated in Greenwich by the same provider, Bexley Health Limited, has been very effective in reducing referrals into Secondary Care services. The Greenwich process typically reduces referrals by up to 9%. The likely reasons for the significant difference in Bexley and Greenwich challenged referrals levels including has been explored, these could be linked to higher number of specialties triaged, better developed local pathways, greater</p>

Clinical Commissioning Group

	<p>non-acute alternatives to re-direct referrals into and greater level of challenge in the triage process. The Greenwich process has been subject to external validation by Kings College which found their overall process favourable in terms of effecting a reduction in inappropriate referrals.</p> <p>In 2014/15 we will continue to need these services as they also undertake the Choose & Book elements for our secondary care referrals. However, our usage will be diminished, as our prime contractor agreements (MSK, cardiac and diabetes) will not require triaging in future (referrals will be made direct to them, and where necessary they will undertake the Choice and Choose & Book bookings).</p> <p>In recognition that we will continue to need these services (post expiry of the existing agreement) and that Greenwich CCG currently commission a highly effective, independently verified, Referral Management process to reduce inappropriate referrals, and that our use of these services will be diminishing we recommend that the Governing Body approves:</p> <ul style="list-style-type: none"> a) The re-procurement of the services b) That this is a joint procurement with Greenwich and led by Greenwich CCG. 	
<p>Which objective does this paper support?</p>	<p>Patients: Improve the health and wellbeing of people in Bexley in partnership with our key stakeholders</p>	<p>✓</p>
	<p>People: Empower our staff to make NHS Bexley CCG the most successful CCG in (south) London</p>	<p>✓</p>
	<p>Pounds: Delivering on all of our statutory duties and become an effective, efficient and economical organisation</p>	<p>✓</p>
	<p>Process: Commission safe, sustainable and equitable services in line with the operating framework and which improves outcomes and patient experience</p>	<p>✓</p>
<p>Organisational implications</p>	<p>Key risks (corporate and/or clinical)</p>	<p>CCG vulnerable to contestability if RMBS extended without formal open procurement process.</p> <p>Potential TUPE implications for 6WTE staff in the existing provider Bexley Health</p>

Clinical Commissioning Group

		Limited
	Equality and diversity	None identified
	Patient impact	Potential to improve patient care via appropriate triage or signposting into most appropriate providers.
	Financial	Opportunity for cost savings and efficiencies via improved Referral Management process and more cost-effective procurement likely given economies of scale from suggested joint Bexley and Greenwich re-procurement.
	Legal issues	Potential risk related to NHS Cooperation and Compliance Panel should RMBS continue and not be subject to formal procurement process
	NHS constitution	Supports the CCG's duties under the NHS Constitution.
Consultation (public, member or other)	N/A	
Audit (considered/approved by other committees/groups)	N/A	
Communications plan	To be determined pending Governing Body outcome	
Author	Neil Hales	
	Clinical lead	Executive sponsor
	N/A	Sarah Valentine
Date	08 November 2013	